

# URGENT SAFETY RECALL NOTICE

AVISO URGENTE DE RETIRO DE SEGURIDAD

## Front Brake Master Cylinder

Presort Std  
US Postage  
PAID  
Dallas, TX  
Permit No. 919

FOR A **FREE** REPAIR CALL **1-855-215-5335**

PARA UNA REPARACION **GRATUITA** LLAME AL 1-855-215-5335



This repair is **FREE**.

Esta reparación es **GRATIS**.



Operating your motorcycle without having the recall service performed may increase the risk of a crash.

JOHN SMITH  
123 STREET RD  
ANYWHERE, OH 12345-1234

# URGENT SAFETY RECALL NOTICE

## WHY DOES MY [ 2004 ] [ GSX-R750 ] NEED REPAIR?

After a long-term service life of the motorcycle without changing the brake fluid, the brake fluid can deteriorate and absorb moisture. The brake piston inside the front brake master cylinder of some motorcycles may not have uniform surface treatment. This combination of conditions can lead to corrosion of the brake piston. If this occurs, the brake piston generates gas that can slowly accumulate above the reservoir port, causing the front brake lever to develop a “spongy” feel. Stopping distances may be extended, **increasing the risk of a crash.**

## SUZUKI WILL REPAIR YOUR VEHICLE FREE OF CHARGE.

Your dealer will replace the front master cylinder, as well as flush the hydraulic system of old brake fluid, refill it with fresh brake fluid, and bleed it to remove any air. This will take approximately two hours. Parts are available now, and there will be no charge to you for any recall service-related parts or labor. For your convenience, pickup and drop off service may be available. Contact Suzuki Customer Relations Department at **714-996-7040 Ext. 4127** for assistance.

Suzuki Recall Resolution Team



# HOW DO I SCHEDULE MY FREE REPAIR?



Simply call your Suzuki recall resolution specialist at  
**1.855.215.5335**

Monday through Friday,  
8 AM to 7 PM EST  
HABLAMOS ESPAÑOL.

Contact your Suzuki dealer directly to schedule a service appointment.

Visit [Suzukicycles.com/dealers](https://www.suzukicycles.com/dealers) if you need assistance locating your closest Suzuki dealer. For additional information on identifying if your motorcycle requires this important Safety Recall please **SCAN** the QR code provided.

## YOUR VEHICLE INFORMATION

2004 Suzuki GSX-R750  
VIN: 12345678  
Campaign Code: 2A31C

Please refer to this information when scheduling your **FREE** repair.

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VIN: 12345678

Campaign Code: 2A31C

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**SUZUKI**

# URGENT SAFETY RECALL NOTICE

**Front Brake Master Cylinder**

CALL **1-855-215-5335** NOW  
TO SCHEDULE YOUR FREE  
RECALL REPAIR.

YOUR [ 2004 ] SUZUKI [ GSX-R750 ]

REQUIRES AN IMPORTANT REPAIR  
THAT COULD AFFECT ITS OPERATIONAL SAFETY



**Operating your motorcycle without having the recall  
service performed may increase the risk of a crash.**

**OFFICIAL RECALL NOTIFICATION.  
ACTION REQUIRED!**

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## WHY DOES MY [ 2004 ] [GSX-R750 ] NEED REPAIR?

After a long-term service life of the motorcycle without changing the brake fluid, the brake fluid can deteriorate and absorb moisture. The brake piston inside the front brake master cylinder of some motorcycles may not have uniform surface treatment. This combination of conditions can lead to corrosion of the brake piston. Corrosion of the brake piston generates gas, which may not be adequately purged from the master cylinder due to the side position location of the reservoir port. Gas remaining in the master cylinder can affect braking power by reducing proper fluid pressure transmission to the front brake. Over time, as gas continues to slowly accumulate above the reservoir port, the front brake lever may develop a “spongy” feel and stopping distances may be extended, increasing the risk of crash.

## SUZUKI WILL REPAIR YOUR VEHICLE FREE OF CHARGE (PARTS AND LABOR).

Your dealer will replace the front brake master cylinder and flush the brake hydraulic system of old brake fluid. The brake hydraulic system will then be refilled with fresh brake fluid and bled to remove any air. This procedure will take approximately two hours to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

## HOW DO I SCHEDULE MY FREE REPAIR?

### YOUR BEST OPTION

Simply call your Suzuki Recall Resolution Specialist at

**1-855-215-5335**

Monday through Friday, 8 AM to 7 PM EST and we'll get you scheduled for this free repair at a time that is most convenient for you.

*or...*

**Call your Suzuki dealer directly to schedule a service appointment.** If you need assistance locating the dealer nearest you, scan the QR code provided. When making your appointment, mention Campaign Code **2A31C** .



Thank You,  
Suzuki Recall Resolution Team



**Dealership Instructions:**  
Please reference Safety Recall Campaign  
**2A31C**

### Your recall INFORMATION

Your vehicle:

2004 Suzuki GSX-R750

VIN 12345678

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SZ-0920-W-01

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### AS RIDING SEASON COMES TO A CLOSE, NOW IS A GREAT TIME TO HAVE SUZUKI REPAIR YOUR VEHICLE FREE OF CHARGE.

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