



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 13V-489

IMPORTANT SAFETY RECALL SECOND NOTIFICATION

Dear Hyundai Genesis owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain 2009 through 2012 model year Hyundai Genesis sedan vehicles that were produced beginning on April 30, 2008 through March 28, 2012. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- Hyundai has determined the affected vehicles may contain brake fluid that does not sufficiently inhibit corrosion in the zinc plating on the service brake system's Hydraulic Electronic Control Unit (HECU) module. Corrosion may lead to a gel buildup on the module's valves affecting the valve's operation, resulting in low/soft brake pedal with reduced brake effectiveness, which may increase the risk of a vehicle crash.

What will Hyundai do?

- Hyundai will diagnose the brake system and, if necessary, replace the brake system's HECU module, flush the brake system and change the brake fluid with fluid containing additional corrosion inhibitor additive. This procedure will be performed at no charge to you. The actual time required to perform the procedure will depend on the dealer's work load; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign114

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
- There are three options to make an appointment to have this campaign completed on your vehicle:
 - If you have a MyHyundai account, please log into your account, select the "Service" tab, and schedule service for your vehicle.
 - Click on the arrow next to "Choose individual services and repairs"
 - Select "Campaign" under the "Repairs" tab
 - In the "Campaign Repair Service" input "CAMP114" and click on "Add to Cart"
 - Follow the additional instructions to complete scheduling your service appointment

2. If you do not have a MyHyundai account, please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service" under their address.
 - a. If you are a returning customer you can use the "Find Me" option as follows:
 - i. Input your phone number and click "Find Me", once your vehicle is displayed, click "Yes"
 - ii. Select "Next" in order to view service selections and select the arrow next to "Choose individual services and repairs"
 - iii. Select "Campaign" under the "Repairs" tab
 - iv. In the "Campaign Repair Service" input "CAMP114" and click on "Add to Cart"
 - v. Follow the additional instructions to complete scheduling your service appointment
 - b. If you are new to the dealership you can use "I'm New Here" option as follows:
 - i. Complete the information under "new customer" - Model / Year / Trim / Driving Conditions (if applicable)
 - ii. Select "Next" in order to view service selections and select the arrow next to "Choose individual services and repairs"
 - iii. Select "Campaign" under the "Repairs" tab
 - iv. In the "Campaign Repair Service" input "CAMP114" and click on "Add to Cart"
 - v. Follow the additional instructions to complete scheduling your service appointment
3. If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-855-671-3059. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursement of owners of 2009 through 2012 model year Hyundai Genesis sedans who paid to have the Hydraulic Electronic Control Unit module replaced after October 28, 2012 and prior to receiving this recall notification letter.
- To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Care Center at 1-855-671-3059. Ask about reimbursement information for campaign 114.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America