



Ford Motor Company
 Ford Customer Service Division
 P.O. Box 1904
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*** * * IMPORTANT SAFETY RECALL REMINDER * * ***

According to our records, your 2013 Taurus has not had necessary safety recall repairs made. We urge you to have the free repair performed at your local dealership as soon as possible.

KEY INFORMATION

- Your vehicle is involved in an important safety recall
- Your safety is important to us. Schedule an appointment to have service procedure completed
- This procedure will be performed free of charge

Recall Number 13S04 - Fuel Delivery Module Replacement and Description:

What is the Issue? On your vehicle it may be possible that over time the fuel delivery module in the fuel tank may develop a crack that could result in a fuel leak. If a leak occurs, you may experience symptoms of a fuel odor or liquid fuel leak. Fuel leakage in the presence of an ignition source may result in a fire.

Recall Number 16S31 - Fuel Pump Control Module Inspection and Repair and Description:

What is the Issue? The fuel pump control module on your vehicle may fail, resulting in engine no start or engine stall. In some cases, the engine may stall without advanced warning and without the ability to restart, increasing the risk of a crash.

What Are We Asking You To Do? Please contact your dealer to schedule an appointment to have these important service procedures completed. If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps and driving instructions.

The vehicle owner is responsible for having these service actions performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have these recalls performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Service Assistance: If you have additional questions, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is: www.Fordowner.com.

If your authorized dealer has recently completed these recall repairs, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention to these important matters.

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