



IMPORTANT SAFETY RECALL – SN606

Safety Recall Notice 13V-160

December 30th, 2013

Alcorn Cty
PO Box 1590
Corinth, MS 38835-1590

Dear Hi Ranger Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

TEREX Utilities has decided that a defect which relates to motor vehicle safety exists on certain OM aerial devices built from 1998 to 2005. The leveling arm at the elbow can develop fatigue cracks and possibly fail. **If the leveling arm fails the platform may upset and eject the occupants.**

WHAT TEREX UTILITIES WILL DO

Terex Utilities will repair the leveling arm. Repairs will be performed at no cost to you.

WHAT YOU SHOULD DO

Immediately inspect the leveling arm for cracks at the grease zerk location. If cracked contact your nearest Terex Utilities dealer as shown on the web site, terexutilities.com, call TEREX Utilities at 1-605-884-3892, or email your contact information and aerial serial number to utilities.warranty@terex.com to arrange repairs. If no cracks are detected contact Terex Utilities as above within 30 days of receipt of this letter and bulletin to set up an appointment to repair.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Utilities Warranty department by calling 1-605-884-3892.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-605-884-3892 or send the serial number and new owner contact information to utilities.warranty@terex.com.

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-1842

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.

Todd Williams
Director of QA and Warranty

Our records indicate the following machines are registered to you, are involved in SN606:

OM Model	Serial Number
HR-OM	2011018187

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-1842



Terex Utilities

SAFETY NOTICE

SN-606-13

DATE: 4/24/13

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: OM Series Aerial Devices

SUBJECT: Platform leveling arm

Issue:

Terex Utilities has received notifications that a structural fatigue crack has been found in some older OM series leveling arms built from 1998 to 2005. The leveling arm keeps the platform level during operation. **Failure of the level arm may result in unintended platform tilting, collision, and occupants falling from the platform.**

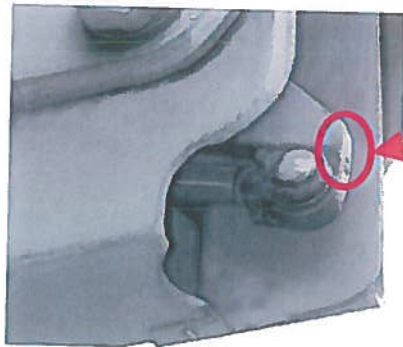
Action Required:

This safety notice requires the inspection of the leveling arm, at the elbow, for any cracks specifically in the area indicated below.

1. Clean the area around the grease zerk on each side and visually inspect for cracks. If required use an approved NDT inspection method such as dye penetrant.
2. If a crack is found: Contact Terex Utilities, at the phone number or email shown below and provide the aerial serial number and your contact information to arrange repairs. Remove the machine from service until repairs are completed.
3. If no crack is detected: Contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, terexutilities.com, call Terex Utilities at 605-884-3892 or by email at utilities.warranty@terex.com to arrange for repair within 30 days of receiving this bulletin.

Continued Use:

Machines affected by this safety notice may remain in service provided the leveling arm is inspected, for cracks, before and after each working shift until this safety notice is completed.



Clean and inspect
this area of arm

Dealers and Installers: A letter is being sent to owners of affected units. If affected units are in your area TEREX Utilities will contact you to arrange the repairs. Field Service kit Z1264 will be provided to the nearest Terex Utilities dealer or Field Service Technician for installation.

Only OM models are involved with production dates between 1998 through 2004. If the owner contacts you call TEREX Utilities at 605-884-3892 for instructions and to arrange shipment of parts.

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have the repairs performed at no charge to the owner.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE, West Building,

Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236