

AD04 - Replacing Passenger Seat (Recall Campaign)

Vehicle Type: **Boxster (981)/Boxster S (981)/Cayman (981)/Cayman S (981)**

Model Year: **2014**

Vehicle Type: **911 Carrera (991)/911 Carrera S (991)/911 Carrera 4 (991)/911 Carrera 4S (991)**

Country/Market: **USA (C02)**

Equipment: **Advanced Airbag (I-no. 560) together with**
 – 14-way electric sports seat (I-no. 322)
or
 – 18-way electric sports seat plus (I-no. 324)

Concerns: **Passenger seat**

Information: This is to inform you of a Recall Campaign on the above-mentioned vehicles. **There is a possibility that passenger seats with connectors for the seat occupancy detection control unit that do not meet the required specifications may have been installed in the affected vehicles.**

This can activate the airbag warning light in the instrument cluster. If this happens, the airbags on the passenger's side will not work.

Action Required: **Replace passenger seat.**

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 98 vehicles in North America.

Parts Info: **NOTE: DO NOT ORDER PARTS.**

1. FOR CUSTOMER-OWNED VEHICLES, PCNA WILL CONTACT THE CUSTOMER AND ASK THEM WHICH DEALER THEY WOULD LIKE TO INSTALL THE REPLACEMENT SEAT. PCNA WILL THEN CREATE A PDX ORDER TO SHIP THE SEAT(S) DIRECTLY TO THE DEALER OF THE CUSTOMER'S CHOICE.
2. FOR IN-STOCK VEHICLES WITH AN OPEN AD04 RECALL, PLEASE SEND IN A PTEC/PAV WITH THE VEHICLE VIN AND PCNA WILL PLACE A PDX ORDER FOR YOU. THE VEHICLE MUST BE ON YOUR LOT AND BE THERE WHEN THE SEAT(S) ARRIVES AT YOUR DEALERSHIP. DO NOT SEND IN A PTEC/PAV IF YOU DO NOT HAVE THE VEHICLE IN YOUR POSSESSION.
3. BOLTS (4 PER SEAT) WILL BE SHIPPED TO DEALERSHIPS SEPARATELY FROM THE SEATS.

000.043.303.40	⇒ Passenger seat repair kit	1 ea.
999.141.047.01	Micro-self-locking fastening screws	4 ea.

Tools: **Nr.90 Pos.3 - Torque wrench** (10 – 60 Nm/7.5 – 44 ftlb.)

Work Procedure: See Attachment "A".

Claim Submission: See Attachment "B".

Attachment "A": **Work Procedure**

- 1 Replace passenger seat as described under ⇒ *Workshop Manual '720119 Removing and installing front seat'*.
- 2 Reset occupant detection learning values on passenger seat > Workshop Manual '696855 Replacing occupant detection control unit' section on replacing occupant detection control unit.



Information

The **replaced seats** will be assigned a barcode to facilitate the entire passenger seat's return to your regional PDC.

- 3 Check that electric seat adjustment and seat heating/ventilation (if these options are available) are working.
- 4 Once a barcode is provided, return the entire passenger seat to your regional PDC.
- 5 Enter the recall campaign and replacement of the side airbag unit on the passenger's side in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Recall Campaign ADO4

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.



Information

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

Working time:

Replacing passenger seat Labor time: **71 TU**
 Includes: Cutting off connector for occupant detection control unit
 Removing part number sticker for wire harness

Parts required:

000.043.303.40	Passenger seat repair kit	1 ea.
999.141.047.01	Micro-self-locking fastening screws	4 ea.

⇒ **Damage code AD04 099 000 2**

- References: ⇒ *Workshop Manual '720119 Removing and installing front seat'*
 > Workshop Manual '696855 Replacing occupant detection control unit' section on replacing occupant detection control unit.

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© Porsche Cars North America, Inc.

Dealership	Service Manager	Shop Foreman	Service Technician
Distribution	Asst. Manager	Warranty Admin.	Service Technician
Routing			

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, 4S®, FOUR, UNCOMPROMISED.® and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal use only by authorized Porsche dealers and authorized users and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times.

Printed in the USA