



(Does not apply to Mack Trucks Australia)

Date

12/4/13

Number

**SC0372**

Page

1(4)

## Steering Shaft Pinch Bolts Loose

CXU, GU

### SC0372, Steering Shaft Pinch Bolts Loose

(December 2013)

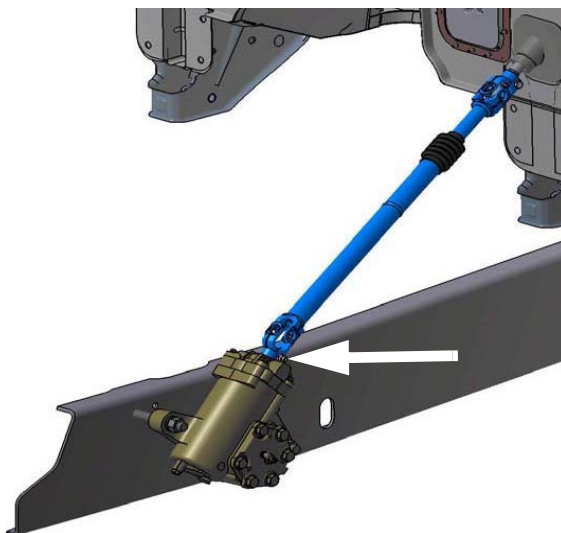
Certain Mack CXU and GU vehicles manufactured from May 10, 2013 through June 12, 2013 were produced with incorrect torque applied to the steering shaft pinch bolts.

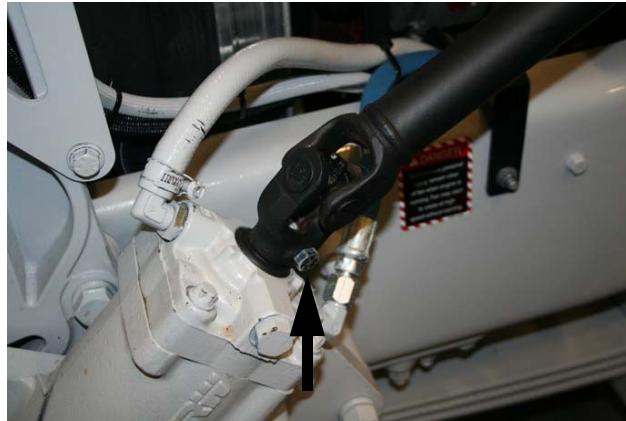
#### Parts List:

| Item | Part Number | Quantity<br>(Single Shaft) | Quantity<br>(Intermediate Shaft) |
|------|-------------|----------------------------|----------------------------------|
| Bolt | 25106380    | 2 each                     | 3 each                           |
| Nut  | 25098472    | 2 each                     | 3 each                           |

#### Repair Procedure:

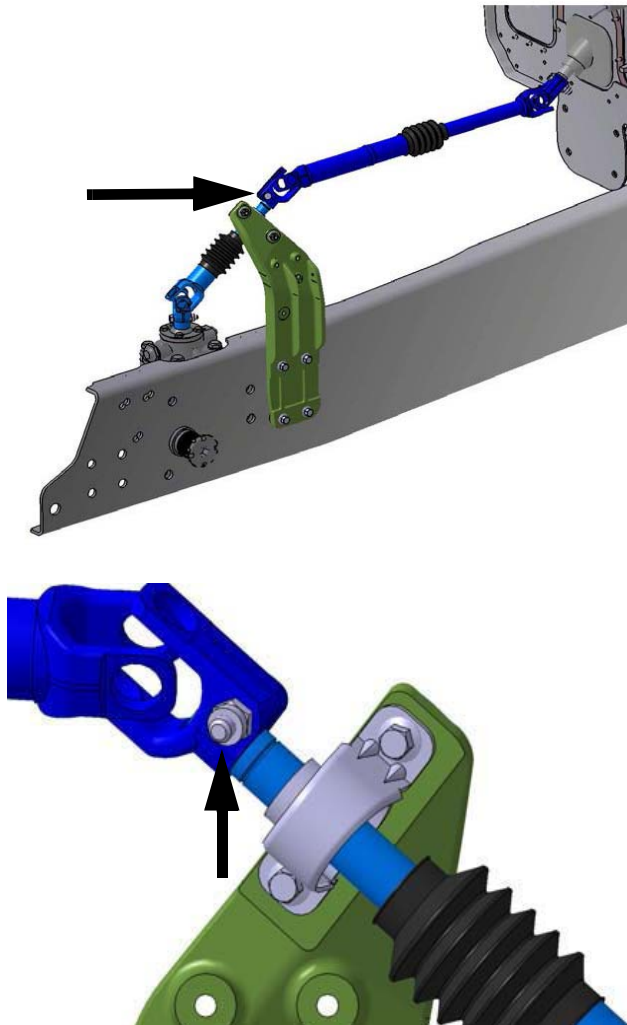
1. Disconnect the batteries.
2. Raise the hood.



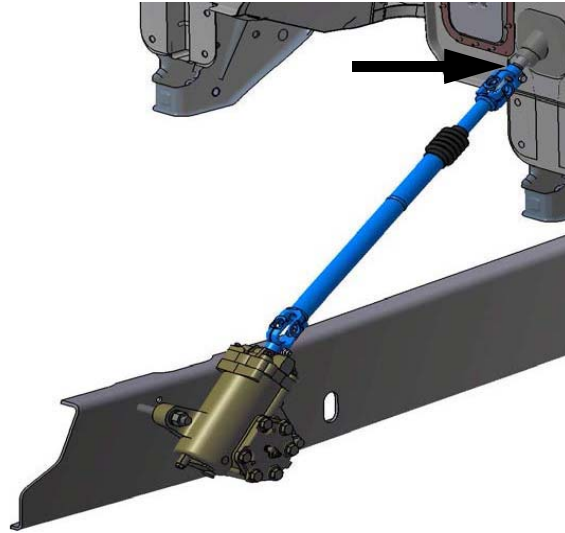


3. Remove the pinch bolt to the lower steering shaft.
4. Install the new lower shaft pinch bolt and nut and secure. Torque to 95 +/- 7 Nm (70 +/- 5 ft-lb).

**Vehicles with Intermediate shaft only:**



5. Remove the pinch bolt to the center steering shaft.
6. Install the new center pinch bolt and nut and secure. Torque to 95 +/- 7 Nm (70 +/- 5 ft-lb).



7. Remove the pinch bolt to the upper steering shaft.
8. Install the new upper shaft pinch bolt and nut and secure. Torque to 95 +/- 7 Nm (70 +/- 5 ft-lb).
9. Close the hood.
10. Connect the batteries.

## Reimbursement

|                                                                                                                                      |                             |
|--------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process. |                             |
| Claim Type (used only when uploading from the Dealer Bus. Sys.)                                                                      | R                           |
| Recall Status                                                                                                                        |                             |
| Vehicle inspected, no repair required                                                                                                |                             |
| Vehicle repaired per instructions                                                                                                    | 2-Modified per instructions |
| Labor Code                                                                                                                           |                             |
| Primary Labor Code:                                                                                                                  | 4123E-01-95 - 0.3 hr.       |
| Time to take charge of vehicle and determine campaign status                                                                         | 101AA 0A 00 - 0.3 hr.       |
| Causal Part                                                                                                                          | 25106380                    |
| Authorization No.                                                                                                                    | SC0372                      |

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall.

### NOTE

Dealers are to perform Safety Recall Campaigns on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a safety recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.

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