TO: Hyundai Dealership General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators
FROM: Hyundai Motor America
DATE: September 12, 2013
SUBJECT: Recall Campaign 112 - 2013 MY Santa Fe Sport 2WD Front
Right Axle Replacement TSB# 13-01-037

Hyundai Motor America is conducting Recall Campaign 112 to replace the front right axle on certain 2013 model year Hyundai Santa Fe Sport vehicles, produced beginning on July 11, 2012 through March 12, 2013.

Technical Service Bulletin #13-01-037 provides a procedure for the replacement of the Front Right (Passenger Side) Axle Assembly.

In order to identify only those vehicles affected by Recall Campaign 112, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 112.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING</u> – DEALER STOCK AND RETAILED.

TSB #13-01-037 will be available on Hyundai's Service Website on September 12, 2013. It contains instructions on performing the service and submitting the recall claim.

Each dealer will be shipped a quantity of Front Right (Passenger Side) Axle Assemblies in their weekly parts shipment. Additional parts can be ordered from your Facing PDC by providing an applicable Recall Campaign 112 VIN.

Customer notification letters will be mailed on September 19, 2013.

It is IMPORTANT TO SUBMIT A RECALL CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose. Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA