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**PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

**BMW centers must ensure Recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a Recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) Recall message.**

**Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a Recall campaign is announced by BMW NA, centers must ensure that all Recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open Recall.**

**The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open Recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.**

**Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.**

#### **SUBJECT**

**Recall Campaign 13V-339: Replace the Fuel Filter Heater**

#### **MODEL**

E70

With the M57Y engine

Produced from 6/2009 to 11/2009

#### **SITUATION**

Moisture may enter the fuel filter heater at the electric contacts; a short circuit could develop within the unit and may cause the heater to stay on after the ignition is shut off, causing the vehicle's battery to discharge.

In rare cases, the short circuit could happen while driving, extending the period of time the heater is shorted. This could result in a fire at the fuel filter heater after the vehicle is shut off.

#### **AFFECTED VEHICLES**

This Recall Campaign involves X5 models that were produced from 6/2009 to 11/2009.

In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **649**. If code number **649** has been punched out, the campaign has already been performed. If code number **649** has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System) or the Key Reader. Based on the response

of the system, either proceed with the corrective action or take no further action.

### CORRECTION

Replace the fuel filter heater (without the fuel filter). The replacement of the fuel filter is not required for this repair.

Repair instruction 13 32 051, "Replacing fuel filter," which relates to the Recall's labor operation, is for reference only.

**There is no part inspection procedure.** When this Recall shows open, and a claim for performing this Recall is not pending submission, perform the Recall repair.

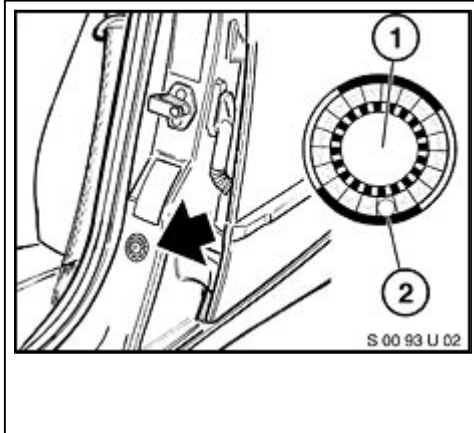
### PARTS INFORMATION

**Note: Only request and invoice the "fuel filter heater" part number listed below.**

Part Number	Description	Quantity
13 32 8 572 519	Fuel filter heater	1
16 12 1 180 240	Hose clamp (rounds to 10)	2

**Performing a part number look-up in ETK by VIN or model will result in the wrong part number for the fuel strainer with heating to be invoiced and installed.**

### LABEL INSTRUCTIONS

	<p>This Recall Campaign has been assigned code number <b>649</b>. After the vehicle has been checked and/or corrected, obtain a label (SD 92-420) and:</p> <ol style="list-style-type: none"> <li>Emboss your BMW center warranty number in the middle of the label (1);</li> <li>Punch out code number <b>649</b> (2), printed on the label; and</li> <li>Affix the label to the <b>B</b>-pillar as shown.</li> </ol>
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If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

### WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 13 45 02 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>

00 61 093	9 FRUs	Replacing fuel filter heater
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Labor operation code 00 61 093 is a Main labor operation.

### **BMW Maintenance Program**

The diesel fuel filter replacement is combined with engine oil service/counter #3.

If this oil service is “Recommended” or “Due” and both maintenance repairs and this Recall are being performed, if eligible, claim the fuel filter part number under the maintenance program defect code without labor.

### **Prior Customer-Pay Repairs**

Review the prior customer-pay invoice (BMW center or independent repair shop) to validate that the repair performed is for the replacement of the fuel filter heater for the issue covered by this Recall.

After validating the prior repair and invoice, reimburse the customer (labor and parts).

Submit for the prior customer-paid repair expense as follows:

### **Defect Code 85 99 00 12 NA**

Sublet Code 3

- Dollar amount (with no markup)
- Comment: Reimbursement for allowable expenses related to the previous customer-pay repair
- Please detail and itemize the claimed sublet on the repair order and in the claim comment section.
- Retain the “original” customer-pay invoice in your files

### **ATTACHMENTS**

View PDF attachment [B130313 Customer Letter](#).

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