



RECALL CAMPAIGN BULLETIN

Reference:

NTB13-073b

Date:

January 17, 2014

VOLUNTARY SAFETY RECALL CAMPAIGN 2014 VERSA NOTE; LOWER BODY SILL BOLTS

This bulletin has been amended. The NHTSA # and OWNER LETTER have been added.
The SERVICE PROCEDURE and PARTS INFORMATION have been amended.
Lower body sill bolts are now ordered through your local PDC.
Please discard all previous versions of this bulletin.

CAMPAIGN ID #: PM366

NHTSA #: 13V-324

APPLIED VEHICLES: 2014 Versa NOTE (E12)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign to inspect, and if necessary, tighten the lower body sill bolts to the proper torque specification on certain specific 2014 Nissan Versa NOTE vehicles at no charge to the customer for parts or labor. Any missing lower body sill bolts will be replaced and torqued to specification at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PM366 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE:

- The lower body sill bolts for both sides (left and right) will be inspected and, if needed, replaced.
- The photos in this procedure are for the left side. The right side is a mirror image.
- Follow the steps in this procedure for both sides.

1. Park the vehicle in a safe working area, and then set the parking brake.
 - If necessary, chock the wheels.
2. Locate the 2 lower body sill bolts on the left or right side (see Figure 1).

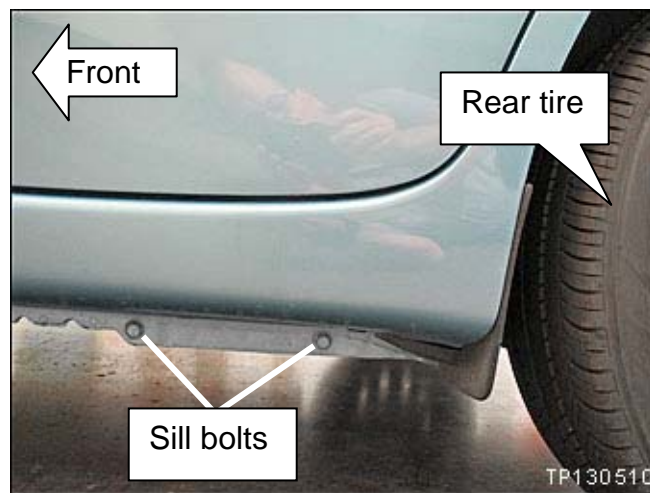


Figure 1

3. Perform the following checks and repairs:

If both sill bolts are present:

- Make sure both bolts are torqued to 30 N•m (3.0 kg-m, **22 ft-lb**).

If sill bolt(s) are missing:

- a. For missing bolts, clean the female threads with an 8 mm x 1.25 tap.
 - b. Apply “thread locker” to the male threads of replacement bolts.
 - Use Loctite® 243™ medium strength thread locker or equivalent.
 - c. Replace the missing bolts (see **PARTS INFORMATION**).
 - d. Make sure both bolts are torqued to 30 N•m (3.0 kg-m, **22 ft-lb**).
 - e. Apply body color touch up paint to the new bolts.
4. Make sure to perform steps 1 and 2 for both the left and right side (all 4 lower body sill bolts).

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Bolt	01125-N8021	As needed, up to four (4) bolts
Medium Strength Threadlocker	Use Loctite® 243™ medium strength threadlocker or equivalent – Local source	Shop supply
Touch up Paint	Metallic Blue (B17) / 999PP-DSB17	Use Expense Code 041 for touch up paint – see below
	Metallic Peacock (FAK) / 999PP-DSFAK	
	Brilliant Silver (K23) / 999PP-DSK23	
	Magnetic Gray (K36) / 999PP-DSK36	
	Super Black (KH3) / 999PP-DSKH3	
	Red Brick (NAC) / 999PP-DSNAC	
	Aspen White (QAC) / 999PP-DSQAC	
	MorningSky Blue (RBE) / 999PP-DSRBE	

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PM366	Inspect and Torque Lower Body Sill Bolts	PM3660	0.2 hrs.

OR

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PM366	Inspect Lower Body Sill Bolts, 1 to 4 Bolts Missing, Clean Female Treads, Install Bolts, Torque Bolts, and Paint	PM3661	0.3 hrs.

EXPENSE CODE

CODE	DESCRIPTION	MAXIMUM AMOUNT
041	Touch up paint	\$5.00

OWNER LETTER

Dear Nissan Versa Note Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2014 model year Nissan Versa Note vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

On certain specific model year 2014 Versa Note vehicles, the rear seat latch bolts may have been manufactured out of specification. This condition may cause the rear seats to not perform as designed in a crash, which may increase risk of injury in a crash. Additionally, the lower body sill bolts may have been improperly torqued and, in rare instances, could be missing. If the bolts are missing, it may affect the rear impact performance of your vehicle, which could increase the risk of injury in a crash.

What Nissan Will Do

Your Nissan dealer will remove the rear seat latch bolts and replace them with bolts that are within the Nissan specification. The lower body sill bolts will also be checked by the dealer, and if necessary, tightened to the proper torque specification or replaced if missing. Both of these services, provided at no cost to you for parts and labor, should take about an hour total to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer as soon as possible in order to arrange an appointment to have your vehicle repaired. However, if you observe that the rear seats on your 2014 Nissan Versa Note are not latching properly, please take your vehicle to a dealership immediately for diagnosis and repairs and do not let anyone ride in the rear seat until repairs are completed.

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer for both of these campaigns.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.
