




Recall Campaign 13V-172: Passenger's Side Front Airbag Module

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

 The procedures contained in the "Part Return Program Instructions" and "Bulk Ship" PDF attachments to this bulletin have been updated. New information provided by this revision is preceded by this symbol

This Service Information bulletin supersedes SI B65 15 13 dated **October 2016**.

MODEL

E46 (3 Series Sedan) Produced from January 2002 to December 2002	E46 (3 Series Coupe) Produced from February 2002 to December 2002	E46 (3 Series Convertible) Produced from February 2002 to December 2002	E46 (3 Series Sports Wagon) Produced from January 2002 to December 2002
E46 (M3 Coupe) Produced from February 2002 to December 2002	E46 (M3 Convertible) Produced from February 2002 to December 2002		

SITUATION

This Recall involves the passenger's side front airbag. Specifically, this airbag may have been produced with a deployment propellant that was not manufactured to the correct specification.

In a front-end collision **in which the deployment of the passenger's side front airbag occurs as** needed, the airbag "housing" may rupture. If this were to occur, it could cause injury to the vehicle's occupants.

OTHER AIRBAG-RELATED FAULTS AND REPAIRS

This Recall applies to an operational passenger's side front airbag. The issue addressed will not cause an airbag (SRS) malfunction light to illuminate. It will also not prevent the system from deploying in a front-end collision.

However, a recalled vehicle can arrive at your center with an airbag malfunction light illuminated.

It is important to notify the customer that diagnosing other airbag-related system issues may be required and this diagnosis and corresponding repair work, **if needed, is not covered by this Recall.**

In this case, replacing the passenger's front airbag module will not correct the other fault code(s).

AFFECTED VEHICLES

This Recall Campaign involves E46 models which were produced from January (February for the Coupe and Convertible) 2002 to December 2002.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.



CAUSE

This air bag may have been produced with a deployment propellant that was not manufactured to the correct specification.

CORRECTION

Replace the passenger's front airbag module.

PROCEDURE

There is no part inspection procedure. When this Recall shows open, and a claim for performing this Recall is not pending submission, perform the Recall repair.

NOTE:

- The only parts allowed to be installed in this repair are the part numbers supplied in the PARTS INFORMATION section. Warranty will not pay for any other part numbers used.
- **The replacement airbag module's serial number must be documented on the repair order so it can also be entered into the claim's comment section.**

See Repair Instructions REP 72 12 000, "Remove and refit/replace the airbag unit" or follow the attached repair procedure.

Warning! Incorrect handling may result in triggering of the airbag module and thereby cause serious injury.

- Comply with **safety regulations** for handling components with gas generators.
- Do not exert any force on the airbag module.
- Use only specified tools for releasing the airbag module.

PARTS INFORMATION

NOTE:

The replacement passenger's side airbag module part number below must be ordered and installed for this Recall Campaign. The part number in ETK **will not** satisfy the completion of this Recall.

Please ensure you only order parts for those customers that have appointments.

The ordered airbags are non-returnable.

The “recalled part(s)” cannot be used for resale!

The nuts and fasteners may already be in stock at your center, so please only include these parts in your order when they are needed.

The warranty claim will be delayed if any extra parts are charged.

Part Number	Description	Quantity
72 12 9 330 942	Passenger’s front airbag module	1
OR		
72 12 9 384 807	Passenger’s front airbag module	1
51 45 8 146 760	Fastening elements	1
07 11 9 905 374	Collar nut, self-locking (rounds to 10)	2

PARTS RETENTION

The parts replaced and submitted through this Recall claim entry procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

UPDATE! A DCSnet part return tag will be generated for the passenger’s front air bag module with special handling instructions. Inflatable air bags are classified as dangerous goods by departme

Please DO NOT return these recalled airbag modules to the:

- **Warranty Parts Return Center (WPRC) or to the**
- **Recycling/disposal vendors listed in the Warranty Policy and Procedures Manual, Section Six.**

UPDATE! Simplified shipping methods and procedures have been created for returning these recalled air bags directly to Takata. This is to be done once every 2 weeks.

A new shipping method is now available for “Bulk Shipping 15 or more air bag modules” at one time to Takata.

This important information is contained in the “Part Return Program Instructions” and “Bulk Ship” PDF attachments, please read both of them.

Your center is responsible for following all rules and regulations that apply to shipping dangerous goods as described in the attachment.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	00 72 33 01 00	
Labor Operation:	Labor Allowance:	Description:
00 61 067	Refer to KSD2	Replace the front passenger's airbag module (includes disconnecting and connecting battery negative cable)

Labor operation code 00 61 067 is a Main labor operation.

Inflatable airbags are classified as dangerous goods by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.

ATTACHMENTS

View PDF attachment [2013 E46 TakataAirBags Q&A.](#)

View PDF attachment [B651513 Repair Instruction.](#)

View PDF attachment [B651513 Part Shipping.](#)

View PDF attachment [Bulk Ship B651513 Attachment.](#)

View PDF attachment [13V-172FollowUpFinal.](#)

View PDF attachment [B65 15 13 Recall Notice.](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: SI B65 15 13 "Recall Campaign 13V-172: Passenger-Side Front Airbag Module"

BMW has decided that a safety defect exists in certain E46 (3 Series) vehicles and has issued a recall to address the issue, effective May 3, 2013.

The defect involves the passenger-side front airbag module. In the event of a crash requiring deployment of the passenger-side front air bag, the inflator could rupture with metal fragments striking and potentially seriously injuring the front passenger or other occupants.

Owners have been notified by mail about the recall and have been instructed to bring their vehicles in for a free repair.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a Recall. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or delivery any Certified PreOwned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Model Year 2002-2003 BMW 3 Series (E46, including M3)
 Passenger's Front Air bag Module
 Safety Recall 13V-172
 Last updated: 11/29/2016**

Q1. Which models are included in this Safety Recall Campaign?

Included are approximately 43,000 vehicles, with approximate volumes and production dates as noted below.

<u>Series</u>	<u>Model</u>	<u>Model Year</u>	<u>Approx. Volume</u>	<u>Production Dates</u>
E46	3 Series Sedan, Coupe, Convertible, Sport Wagon (incl. M)	2002 – 2003	43,203	Jan 2002 – Dec 2002

Q2. Which inflator is affected?

This recall campaign involves the Takata PSPI inflator.

Q3. What is the fix?

The passenger's front air bag module will be replaced.

Q4. How long will the repair take?

This repair may take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed **free of charge** by your authorized BMW center.

Q5. When are the repair parts expected to be available?

At this time, interim parts are available. You may contact your BMW center to schedule an appointment. You can locate your nearest BMW center at www.bmwusa.com/dealers.

Q6. Will BMW give me a loaner vehicle until a repair part is available?

As interim parts are available, alternate transportation will only be offered while the vehicle is being serviced for this recall.

Q7. If I receive an interim air bag, do I need to have it replaced again?

Yes. All vehicles that receive an interim air bag must still have the final replacement part installed. The priority for these replacements will be determined by NHTSA. The final replacement will also be at no cost to the customer.

Q8. I had my passenger front air bag replaced already and I thought it was a final repair, why is it now interim?

Due to the decision in May 2016 by NHTSA to recall all non-desiccated frontal Takata phase stabilized ammonium nitrate, the vehicles that had a prior replacement will need to have the inflator replaced again.

Q9. How will I be notified when the final replacement for my vehicle is available?

For the latest updates to this recall, please visit www.bmwusa.com/recall. Customers with affected vehicles will be notified via letter when the final replacement air bags become available. The final replacement parts are based on a priority schedule dictated by NHTSA. The highest risk registered vehicles, i.e., oldest models in highest absolute humidity areas (e.g., USA Gulf states) are given priority. As parts supply increases, all owners of affected vehicles will be notified by letter. When you receive the final letter, you should make an appointment with an authorized BMW center immediately. You can locate your nearest BMW center at www.bmwusa.com/dealers.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free of charge, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

**Model Year 2002-2003 BMW 3 Series (E46, including M3)
Passenger's Front Air bag Module
Safety Recall 13V-172
Last updated: 11/29/2016**

Q10. Is the driver's front air bag in my vehicle affected by a recall?

You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall. Here you can also download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department. They can look up your VIN in our systems to determine if your BMW is affected.

General Takata Questions

Q1. What is the specific concern?

Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to over-aggressive combustion in the event of air bag deployment.

Q2. What is desiccant?

Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.

Q3. Why are other BMW models not included?

Other vehicles have frontal air bags that were produced with different inflators.

Q4. What can happen as a result of this issue?

In a crash where air bag system deployment occurs, the air bag inflator housing may rupture. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

Q5. Is it possible to find out whether the problem exists in my car?

No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.

Q6. How did BMW become aware of this issue?

BMW became aware of this issue from Takata (the air bag module supplier) and NHTSA.

Q7. Can I continue to drive my vehicle?

Yes. Vehicles equipped with air bags, save lives and reduce injuries. The vast majority of Takata air bags will perform as expected. When you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department to determine if your BMW is affected. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.

Q9. What if I am not the current owner of this vehicle?

You can update your vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.

Model Year 2002-2003 BMW 3 Series (E46, including M3)
Passenger's Front Air bag Module
Safety Recall 13V-172
Last updated: 11/29/2016

Q10. Which states are considered to be high absolute humidity areas?

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Saipan, and U.S. Virgin Islands.

Q11. Will my BMW center deactivate my frontal air bag until it is replaced?

No, NHTSA estimates that frontal air bags saved 2,400 lives in 2014 alone. It is far more likely that if you are involved in a crash that your air bag will perform properly and protect you than it will rupture and cause harm.

Q12. Am I eligible for reimbursement under the TREAD Act if I previously replaced my passenger's front air bag module?

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information will be provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.

Q13. I'm not the first owner of this vehicle and am concerned it may have been kept in a high humidity state. What can you tell me?

Any vehicle that was ever registered in hot and humid area as defined by NHTSA is given priority on the list of customers being notified about this recall.

August 2013

Recall Campaign No. 13V-172: Passenger Frontal Air Bag System

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2002-2003 3 Series vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

We sincerely apologize for any inconvenience this may cause you.

IMPORTANT NOTICE

Please note that we had informed you of this matter by letter in early July, and indicated that the necessary parts for your vehicle were not yet available. In our July letter, we stated that we would inform you when parts were available, and to schedule a visit with your authorized BMW center at that time. With this letter, we are pleased to inform you that the necessary parts are now available, and we encourage you to schedule an appointment with your authorized BMW center as soon as possible.

DESCRIPTION OF PROBLEM

BMW's air bag supplier informed us that the passenger frontal air bag system may have been manufactured with propellant that was not produced to specification. As a result, in the event of a crash necessitating deployment of the passenger's frontal air bag, the inflator could rupture, with metal fragments striking and potentially injuring the occupants in affected vehicles. In rare cases, a fire could start.

PLEASE NOTE: If the front passenger seat is not occupied, the airbag on the front passenger side will not deploy in the case of a crash.

DESCRIPTION OF REPAIR

The passenger frontal air bag system will be replaced.

The actual repair will require approximately one hour; however, additional time may be required, depending on the BMW center's schedule. This work will be performed free of charge by your authorized BMW center.

PRECAUTIONS FOR YOUR SAFETY

- 1. CONTACT YOUR AUTHORIZED BMW CENTER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
- 2. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

OTHER INFORMATION

Should you need BMW Roadside Assistance, they can be contacted at 1-800-332-4269.

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Should you have any questions about this campaign, please contact your authorized BMW center.

Again, we sincerely apologize for any inconvenience this may cause you.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, please contact BMW Customer Relations and Services via email at CustomerRelations@bmwusa.com or by calling 1-800-525-7417.

If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

BMW recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.

Sincerely yours,

BMW OF NORTH AMERICA, LLC

B65 15 13 :13V-172 - E46 Passenger's Air Bag Module

Defect Code: 00 72 33 01 00

Safety Device Return Procedure for Airbag Recall

****ATTENTION****

DO NOT USE THE "1.4 LABEL" AND DO NOT FOLLOW ANY INSTRUCTIONS FOUND INSIDE THE REPLACEMENT AIRBAG MODULE'S BOX.

DISREGARD THOSE INSTRUCTIONS AND DO NOT RELABEL THE ORIGINAL BOX THAT WILL NOW BE USED FOR RETURNING THE RECALLED AIRBAG.

IMPORTANT

- As the shipper, your center is responsible for proper packaging and documentation completion.
- The person packaging the airbag(s) must have received the Hazardous Material training per 49CFR 172.702. Those training records must be on file at your center.
- The U.S. Department of Transportation ("DOT") will impose substantial fines and/or penalties on the shipper if the packaging, labeling, or documentation is not properly prepared and the customer's (center) copy of the OP 900PRP form is not kept on file for a minimum of two (2) years.

B65 15 13 :13V-172 - E46 Passenger's Air Bag Module

CAMPAIGN DOF – CONTIGUOUS 48 STATE FEDEX GROUND SHIPMENT PREPARATION

As the shipper, you are responsible for proper packing and document completion. The person packaging the module must have received hazardous material training per 49CFR 172.702, and the training records must be on file at your dealership. The U.S. Department of Transportation will impose substantial fines and/or penalties on the shipper if the packaging, labeling, or documentation is not properly prepared and Customer Copy of OP 900PRP form is not kept on file for a minimum of 2 years.

IMPORTANT: Do not deploy the safety device. The person packing the used safety device must read and follow the provided instructions.

- **UPDATE!** Dealers must contact Takata/XPO **once every 2 weeks** to schedule **BULK** and **SINGLE** recall airbag component shipments. Takata/XPO will select the return type (bulk or single) based on the shipping quantities (LTL or FedEx PRP), and will supply the dealer with the proper shipping documentation.
 - Email: scfieldaction.14305@xpo.com
 - Phone: 210-250-5079

NOTE: Dealers in Puerto Rico, the Hawaiian Islands, and Alaska **CANNOT** follow the shipping instructions outlined in this document; they **MUST** contact the following Takata USA representative(s) directly, **once every 2 weeks**, for shipping instructions:

- **UPDATE!** Dealers in Puerto Rico, please contact: Juan.Armstrong@craneww.com
- **UPDATE!** Dealers in the Hawaiian Islands, please contact: Becky.Argyropoulos@craneww.com
 - Please make sure to include the required completed Hawaiian Hazardous Materials Shipping Certificate.
- **UPDATE!** Dealers in Alaska, please contact: SCTakataRestraints_International@xpo.com
 - Important: please be aware that there is an underscore (_) in the above Alaska email address, between the words "Restraints" and "International".
 - Or call the Alaskan Representative; Armando Gonzales at 210-250-5039

For any other questions or concerns, please contact the WPRC: AirbagReturns@bmwna.com

PROCEDURE



Note:

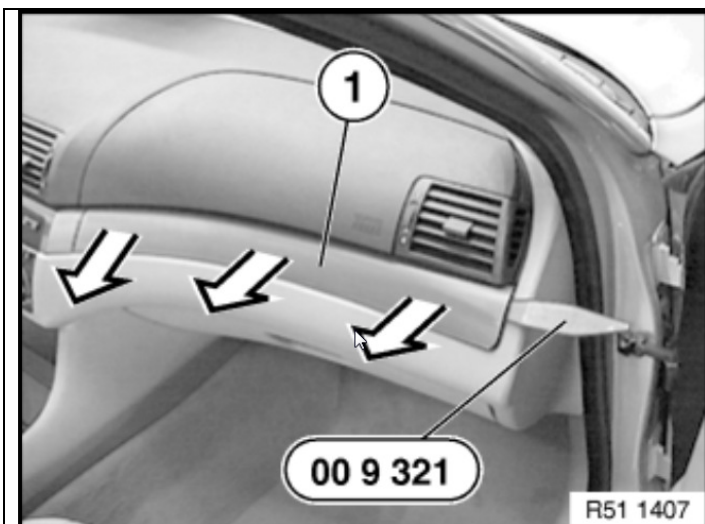
Make a note of the new airbag module serial number prior to installation. The serial number for the new airbag module must be entered in the comment box in the warranty application. Ensure that you enter the serial number without any blank spaces. Otherwise, it is not possible to uniquely assign the number.

REP 72 12 000: Removing and replacing airbag module on passenger's side

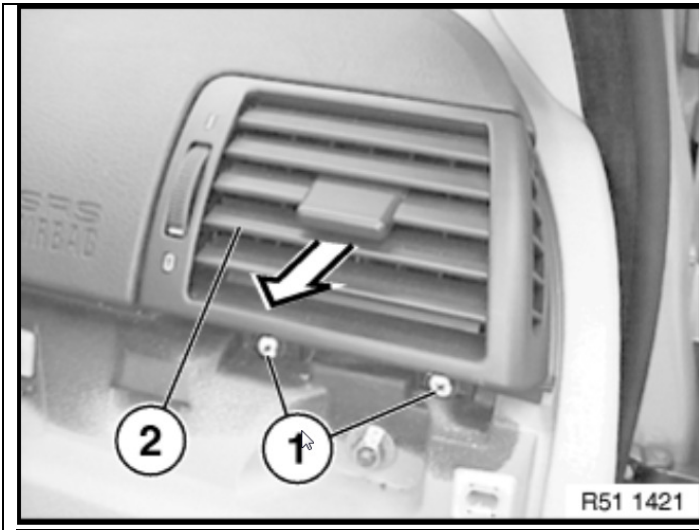
Warning!

Necessary preliminary tasks:

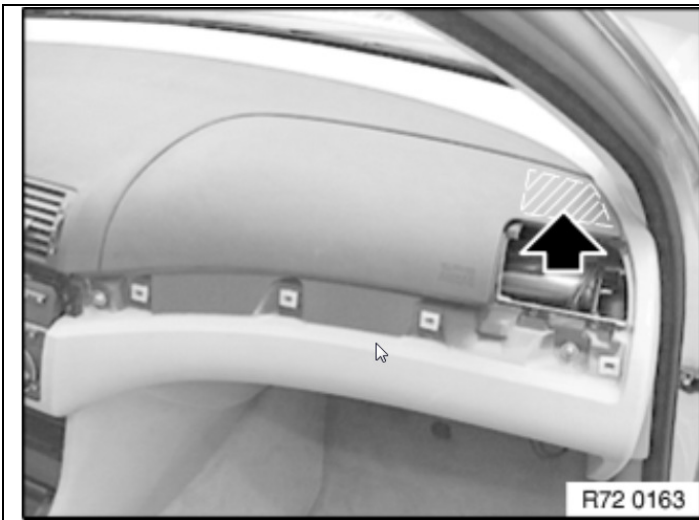
- We cannot rule out that the retaining straps of the airbag lid have been damaged by airbag deployment. Note before repair if there is any damage.
- We cannot guarantee correct function of the retaining straps when reusing a possibly damaged airbag lid. Inspect the lid before repair.



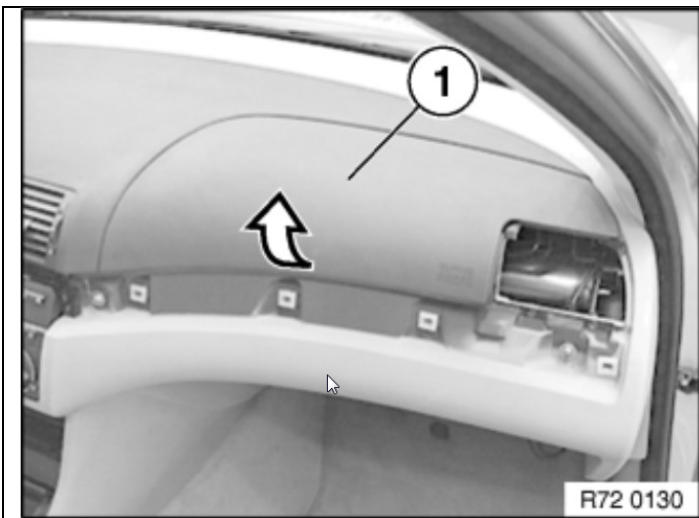
- Insert special tool 00 9 321 at the side and with the second special tool 00 9 321 next to the retaining pin.
- Unclip the decorative strip (1).



- Loosen the screws (1).
- Withdraw the fresh air grill (2) in the direction of the arrow.



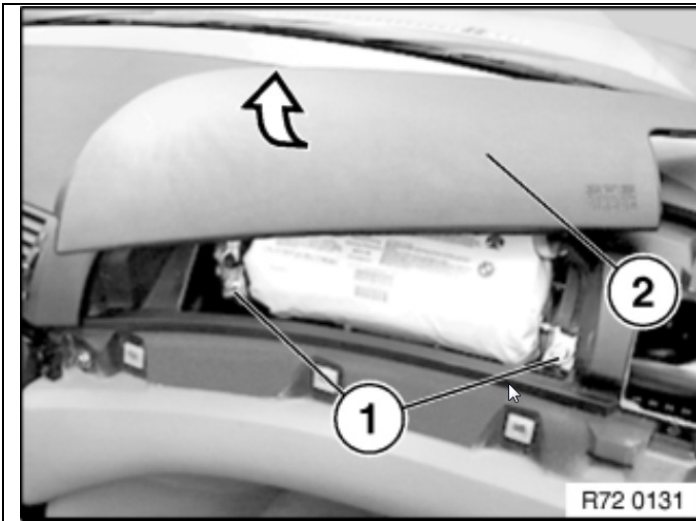
- Position of the retaining clip of the front passenger's airbag cover



- Lever out the front passenger's airbag cover (1).

Note:

The retaining clip remains in the dashboard when removing the cover.

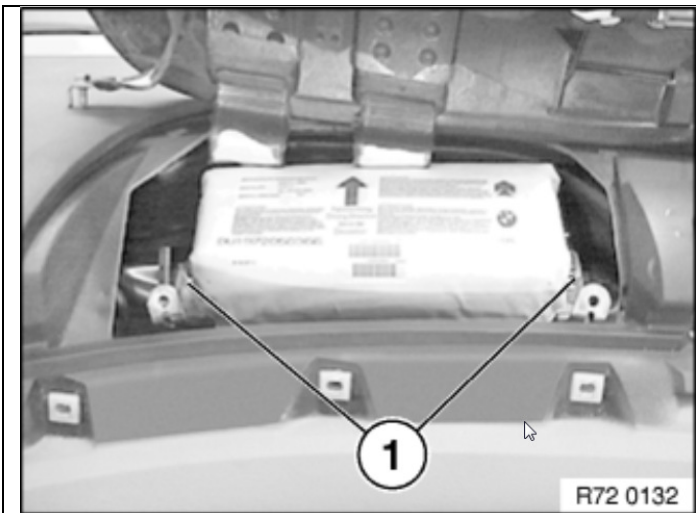


- Undo the screws (1) and place the front passenger's airbag cover (2) on top.

Install

- Tightening torque for the retaining straps for the cover, passenger's airbag module on the instrument panel carrier: 9 Nm

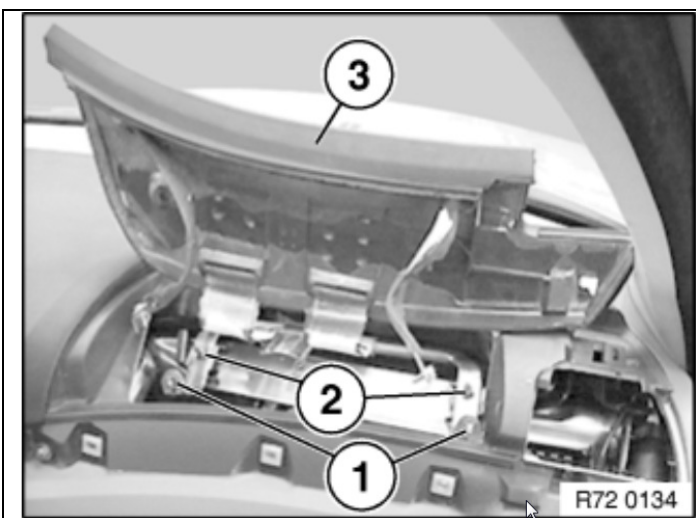
Main work:



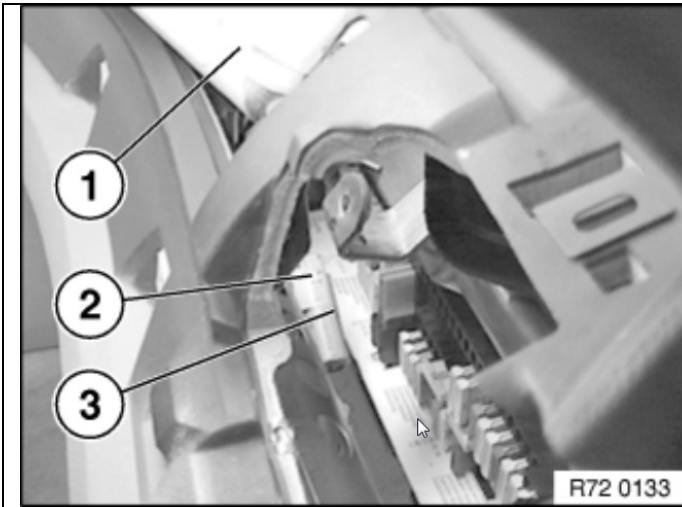
- Undo the screws (1) at the front passenger's airbag module.

Install

- Tightening torque for the passenger's airbag module on the instrument panel carrier: M8 nut, 22 Nm



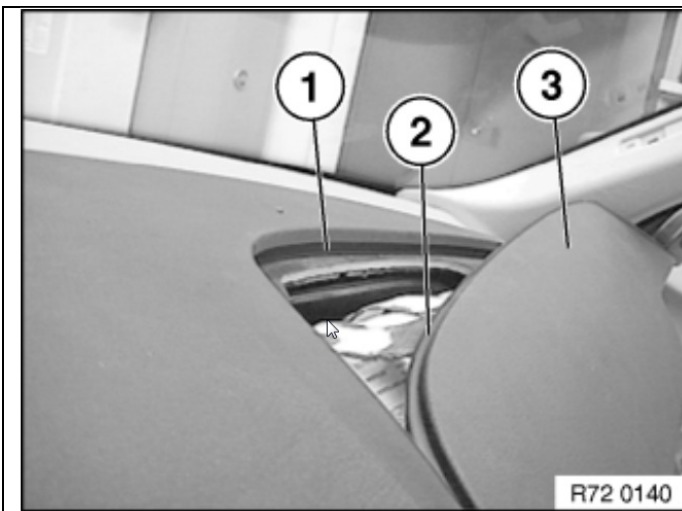
- Pull off the retaining tube (1) from the stud bolt (2) and completely remove the cover (3).
- Remove and replace the passenger's side airbag module.

**Note:**

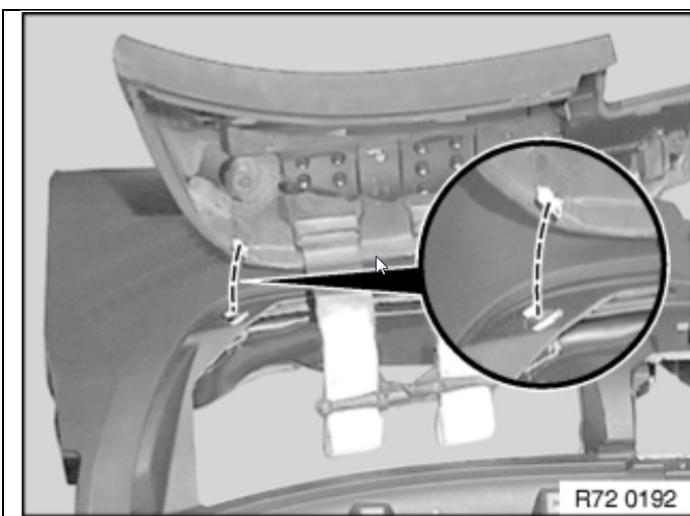
Do not tension the cable when removing the front passenger's airbag module (1)!

When lift front passenger's airbag module (1) and move sideways:

- Open the lock by pressing on the tab (2).
- Disconnect the plug connection (3).
- Remove the front passenger's airbag module (1).

Follow up work:**Installation note:**

The front passenger's airbag cover (3) must engage into the all-round groove (1) of the dashboard with the lug (2).

**Installation note:**

The additional retaining lug at the front passenger's airbag cover must engage in the retaining clip of the dashboard trim panel.

Final work after installing the new module:

- Reinstall the wood trim.
- Reconnect the battery.
- Check faults and the airbag light.

BMW / MINI BULK SHIPMENT PACKAGE REFERENCE GUIDE

NOTE: The information outlined in this document pertains to dealers within the Contiguous 48 States.

UPDATE!

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 - Please make sure to include the required completed Hawaiian Hazardous Materials Shipping Certificate.
- Dealers in Alaska, please contact : SCTakataRestraints_International@xpo.com
 - Important: please be aware that there is an underscore (_) in the above Alaska email address, between the words "Restraints" and "International".
 - Or call the Alaskan Representative; Armando Gonzales at 210-250-5039.

1. Contact Takata:

UPDATE!

Dealers must contact Takata/XPO **once every 2 weeks** to schedule **BULK** and **SINGLE** recall airbag component shipments.

- o **Email:** SCFieldAction.14305@xpo.com
- o **Phone:** 210-250-5079
- Takata/XPO will select the return type (bulk or single) based on the shipping quantities (LTL or FedEx PRP), and will supply the dealer with the proper shipping documentation.
 - o If Takata instructs you to return the recall airbag components as a **BULK SHIPMENT**, please follow the instructions outlined below.
 - o If Takata instructs you to return the recall airbag components as a **SINGLE SHIPMENT**, please follow the

2. Stacking:

Place the recall airbag components neatly on a pallet, and securely shrink-wrap them to the pallet.

Note: The total height of the pallet and boxes cannot exceed 60 inches.



3. Labeling:

Securely attach the following labels on each side of the shrink-wrapped pallet.

- o Class 9 Label
- o UN3268 Safety Device *
- o OVERPACK USED *

*You can print these labels on letter size white paper, using Microsoft Word.



4. Questions/Concerns:

For any other questions or concerns, please contact the WPRC: AirbagReturns@bmwna.com