



**Steve M. Kenner, Global Director**  
Automotive Safety Office  
Sustainability, Environment & Safety Engineering

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July 29, 2014

David J. Friedman  
Acting Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE/W42-308  
Washington, DC 20590

Dear Mr. Friedman:

**Subject: Quarterly Completion Report – Second Quarter 2014 – Pursuant to  
49 CFR Part 573.7**

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending June 30, 2014, for recalls initiated by Ford.

Detailed information is attached.

Sincerely,

A handwritten signature in cursive script, appearing to read "S. Kenner".

*for* Steven M. Kenner

Attachment

FORD QUARTERLY RECALL COMPLETION REPORT -- 49 CFR Part 573.7  
Quarter Ending June 30, 2014

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		VEHICLES INVOLVED	PROCEDURES COMPLETED <sup>1/</sup>		UNREACHABLE VEHICLES <sup>2/</sup>				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED		INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
14V-164	14C03	1	2Q-14	3Q-15	30-May-2014	30-May-2014	43,266	0	5,747	795	0	0	0	0
14V-204	14C04	1	2Q-14	3Q-15	6-May-2014	6-May-2014	3,978	0	2,061	9	0	0	0	0
14V-165	14S02	1	2Q-14	3Q-15	27-May-2014	30-Jun-2014	320,165 <sup>m</sup>	0	40,333	14,706	0	5	309	0
14V-239	14S03	1	2Q-14	3Q-15	30-May-2014	30-Jun-2014	606,347 <sup>n</sup>	113,552	77,669	830	24	0	4	0
14V-237	14S04	1	2Q-14	3Q-15	30-May-2014	30-Jun-2014	594,863	0	189,422	1,076	21	0	6	0
11V-445	11C20	2	1Q-14	2Q-15	31-Jan-2014	31-Jan-2014	4,512	0	832	166	22	0	0	0
13V-594	13C09	2	1Q-14	2Q-15	9-Jan-2014	9-Jan-2014	7,148	0	6,199	61	0	0	0	0
13V-584	13S12	2	1Q-14	2Q-15	21-Jan-2014	22-Jan-2014	9,469	0	4,013	1	69	0	0	0
13V-583	13S12	2	1Q-14	2Q-15	21-Jan-2014	22-Jan-2014	139,887	0	81,711	2,737	20	0	1	0
14V-002	13S13	2	1Q-14	2Q-15	25-Feb-2014	25-Feb-2014	27,933	0	18,857	458	1	0	0	0
14E-001	13S14	2	1Q-14	2Q-15	29-Jan-2014	29-Jan-2014	148 <sup>k</sup>	0	96	1	0	0	0	0
13V-475	13C07	3	4Q-13	1Q-15	30-Oct-2013	30-Oct-2013	22,902	0	18,553	371	29	0	2	0
13V-385	13S08	3	4Q-13	1Q-15	18-Oct-2013	24-Oct-2013	397804 <sup>h</sup>	174,475	8,831	15,349	89	2	28	0
13V-523	13S09	3	4Q-13	1Q-15	22-Nov-2013	22-Nov-2013	2,456	0	1,836	132	27	0	0	0
13V-535	13S10	3	4Q-13	1Q-15	25-Nov-2013	25-Nov-2013	2,954	0	2,317	84	0	0	0	0
13V-303	13C02	4	3Q-13	4Q-14	5-Aug-2013	5-Aug-2013	33,021	0	29,779	171	5	0	2	0
13V-335	13C04	4	3Q-13	4Q-14	16-Aug-2013	16-Aug-2013	6,308	0	4,698	177	28	0	0	0
13V-227	13S04	4	3Q-13	4Q-14	8-Jul-2013	15-Jul-2013	391,627	3,643	323,394	3,983	34	0	1	0
13V-270	13S07	4	3Q-13	4Q-14	26-Jul-2013	26-Jul-2013	12,570	9,288	648	78	5	0	0	0
13V-081	13S01	5	2Q-13	3Q-14	27-Mar-2013	14-Aug-2013	198,380 <sup>j</sup>	0	71,729	9,130	15	1	115	0
13V-109	13S03	5	2Q-13	3Q-14	9-May-2013	9-May-2013	3,037	1,255	1,199	26	0	0	0	0
13V-230	13S05	5	2Q-13	3Q-14	28-Jun-2013	28-Jun-2013	107	0	61	0	0	0	1	0
13V-232	13S06	5	2Q-13	3Q-14	17-Jun-2013	17-Jun-2013	20	0	17	0	0	0	0	0
13V-085	13S02	6	1Q-13	2Q-14	28-Mar-2013	28-Mar-2013	5,676	4,701	59	37	1	0	0	0

NOTES

1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
2/	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall.
h	Potentially affected vehicles (based on Ford's Part 573 letter): Approximately 355,000 Units in Operation (UIO) for 2001-2004 vehicles. (40.3% completion rate).
j	Includes Regional Recall adjustment of 1712 per letter to Ms. J. Timian on September 25, 2013.
k	This number indicates the vehicles available at the launch of the action.
m	Potentially affect vehicles (based on Ford's Part 573 letter): Approximately 348,950 originally sold or registered in affected states
n	Potentially affect vehicles (based on Ford's Part 573 letter): 581,986