



Larry Mihok

Manager, Field Service Actions

Date: 07/15/14
Subject: Volvo 2nd Quarter 2014 Recall Reports

To: Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 2nd quarter of 2014.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok
Manager, Field Service Actions

Volvo Cars U.S.
Customer Service

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647

Telephone 1-201-768-7300
www.volvocars.us



Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: July 15, 2014

Calendar Quarter: 2 - 2014

Safety Recall Quarterly Report from 04/01/2014 through 06/30/2014

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: CEM Software Upgrade

1. **NHTSA Safety Recall Campaign Number: 13V377**
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall R39413
2. (a) **The date notification to purchasers is scheduled to begin: 10/03/13**
(b) **The date notification of purchasers is scheduled to be completed: 10/03/13**
3. **The Total Number of Vehicles Involved: 7,767**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) **Total Number Inspected & Remedied: 6,668**
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) **Total Number Inspected & NOT REQUIRING REMEDY: N/A**
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

| | |
|--|------------|
| Total Number Exported: | N/A |
| Total Number Stolen: | 0 |
| Total Number Scrapped: | 0 |
| Total Number Unable to Notify: | 69 |
| Total Number Otherwise Unreachable: | 0 |