



**Steve M. Kenner, Global Director**  
Automotive Safety Office  
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January 30, 2014

David L. Strickland  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE/W42-308  
Washington, DC 20590

Dear Mr. Strickland:

Subject: Quarterly Completion Report – Fourth Quarter 2013 – Pursuant to  
49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending December 31, 2013, for recalls initiated by Ford.

Detailed information is attached.

Sincerely,

A handwritten signature in cursive script, appearing to read "S. M. Kenner".

Steven M. Kenner

Attachment

FORD QUARTERLY RECALL COMPLETION REPORT -- 49 CFR Part 573.7  
Quarter Ending December 31, 2013

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		VEHICLES INVOLVED	PROCEDURES COMPLETED <sup>1/</sup>		UNREACHABLE VEHICLES <sup>2/</sup>				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED		INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
13V-475	13C07	1	4Q-13	1Q-15	30-Oct-2013	30-Oct-2013	22,902	0	12,702	329	28	0	2	0
13V-385	13S08	1	4Q-13	1Q-15	18-Oct-2013	24-Oct-2013	397804 <sup>h</sup>	35,508	3,701	5,420	0	3	28	0
13V-523	13S09	1	4Q-13	1Q-15	22-Nov-2013	22-Nov-2013	2,456	0	1,246	136	27	0	0	0
13V-535	13S10	1	4Q-13	1Q-15	25-Nov-2013	25-Nov-2013	2,954	0	1,623	41	0	0	0	0
13V-303	13C02	2	3Q-13	4Q-14	5-Aug-2013	5-Aug-2013	33,021	0	27,181	266	6	0	2	0
13V-335	13C04	2	3Q-13	4Q-14	16-Aug-2013	16-Aug-2013	6,308	0	4,000	208	27	0	0	0
13V-227	13S04	2	3Q-13	4Q-14	8-Jul-2013	15-Jul-2013	391,627	3,236	276,696	5,130	72	0	1	0
13V-270	13S07	2	3Q-13	4Q-14	26-Jul-2013	26-Jul-2013	12,570	8,073	564	124	5	0	0	0
13V-081	13S01	3	2Q-13	3Q-14	27-Mar-2013	14-Aug-2013	198,380 <sup>i</sup>	0	60,970	9,552	7	1	115	0
13V-109	13S03	3	2Q-13	3Q-14	9-May-2013	9-May-2013	3,037	1,154	1,083	34	1	0	0	0
13V-230	13S05	3	2Q-13	3Q-14	28-Jun-2013	28-Jun-2013	107	0	58	0	0	0	1	0
13V-232	13S06	3	2Q-13	3Q-14	17-Jun-2013	17-Jun-2013	20	0	16	0	0	0	0	0
13V-085	13S02	4	1Q-13	2Q-14	28-Mar-2013	28-Mar-2013	5,676	4,281	46	59	1	0	0	0
12V-488	12C26	5	4Q-12	1Q-14	22-Oct-2012	24-Oct-2012	154,471	0	121,952	2,889	40	0	5	0
12V-553	12C27	5	4Q-12	1Q-14	19-Dec-2012	19-Dec-2012	19,158 <sup>e</sup>	0	17,494	101	8	0	0	0
12V-551	12S41	5	4Q-12	1Q-14	18-Dec-2012	20-Dec-2012	80,057	0	78,198	145	31	0	0	0
12V-195	12S30	6	3Q-12	4Q-13	1-Jun-2012	1-Jun-2012	9,192	0	1,815	1,347	19	0	0	0
12V-243	12S32	6	3Q-12	4Q-13	31-May-2012	31-Aug-2012	128	0	84	0	0	0	0	0
12V-318	12S33	6	3Q-12	4Q-13	31-Jul-2012	31-Jul-2012	783	313	132	24	0	0	0	0
12V-319	12S34	6	3Q-12	4Q-13	20-Jul-2012	20-Jul-2012	8,265	0	7,821	56	77	0	0	0
12V-336	12S35	6	3Q-12	4Q-13	20-Jul-2012	20-Jul-2012	9,320	0	9,201	3	12	0	0	0
12V-374	12S36	6	3Q-12	4Q-13	15-Aug-2012	15-Aug-2012	16,330	0	10,061	352	3	0	0	0
12V-353	12S37	6	3Q-12	4Q-13	3-Aug-2012	3-Aug-2012	529,719 <sup>f</sup>	0	210,280	22,204	94	7	257	0
12V-431	12S39	6	3Q-12	4Q-13	11-Sep-2012	11-Sep-2012	6,146	0	5,921	10	2	0	0	0
12V-438	12S40	6	3Q-12	4Q-13	27-Sep-2012	27-Sep-2012	5,499	2,995	2,504	59	0	0	0	0

NOTES

1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
2/	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall.
e	Vehicles moved from Canada between 5-day letter and VIN count freeze accounting for differences between 5-day and quarterly volumes.
f	Potentially affected vehicles (based on Ford's Part 573 letter): Approximately 423,634 Units in Operation (UIO) for 2001-2004 vehicles. (50% completion rate).
h	Potentially affected vehicles (based on Ford's Part 573 letter): Approximately 355,000 Units in Operation (UIO) for 2001-2004 vehicles. (10% completion rate).
j	Includes Regional Recall adjustment of 1712 per letter to Ms. J. Timian on September 25, 2013.