

# Why haven't we heard from you



Please read details on back •

John Smith 123 Street Rd

T1 P1 \*\*\* \*\*\* \*\*\* \*\*\* AUTO\*\*3-DIGIT 453

Anywhere, OH 12345-1234

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Dallas, TX
Permit No. 919



### We are concerned about your safety.

After several attempts to contact you, our records show that this issue with your vehicle is not resolved.

### Your 2008 Suzuki Grand Vitara requires a safety repair.

Suzuki Motor Corporation has determined that a defect which relates to motor vehicle safety exists in certain Suzuki [YEAR] [MODEL] vehicles. Affected vehicles may develop an electrical circuit disconnection within the front passenger sensing system sensor mat that is built into the front passenger seat bottom cushion. In a frontal impact of significant magnitude, the front air bag will deploy - even with a child in the front seat. Air bag deployment with a child in the front passenger seat increases the risk of severe injury or death to the child. Please do not install a child restraint in the front seat and have all small passengers, such as a child who has outgrown child restraints, or a small adult, sit in the rear passenger seats until this repair is complete.

It is extremely important to take steps now to repair your vehicle.

# Resolve this safety issue with one hassle-free phone call

### We're waiting to hear from you:

## CALL 1-844-597-6503 TODAY

Monday through Friday, 7 a.m. to 6 p.m. CST. We will schedule an appointment at your convenience to have this Safety Recall performed at no charge.



**Dealership Instructions:** Please reference Safety Recall Campaign #VD and Technical Service Bulletin TS XX XXXXX.

For your convenience we have provided the last nine digits of your VIN below. Please refer to this number when scheduling your free appointment to verify your identity and vehicle.

Thank You, Suzuki Recall Resolution Team.

#### YOUR VEHICLE INFORMATION

2008 SUZUKI GRAND VITARA VIN XXXXXXXX