You are receiving this email because our records indicate you own a Suzuki vehicle and our records indicate your vehicle may be part of an Important Safety Recall.



## IMPORTANT SAFETY RECALL NOTICE

# Your vehicle requires an important repair that could affect its operational safety.

## VISIT <a href="http://VD.mySuzukiAuto.com/XXX">http://VD.mySuzukiAuto.com/XXX</a> IMMEDIATELY FOR FURTHER DETAILS.

#### Dear XXX,

Suzuki Motor Corporation has determined that a defect which relates to motor vehicle safety exists in certain Suzuki 2006 Grand Vitara vehicles.

#### Why does my 2006 Grand Vitara need repair?

Affected vehicles may develop an electrical circuit disconnection within the front passenger sensing system sensor mat that is built into the front passenger seat bottom cushion. In a frontal impact of significant magnitude, the front air bag will deploy - even with a child in the front seat. Air bag deployment with a child in the front passenger seat increases the risk of severe injury or death to the child. Please do not install a child restraint in the front seat and have all small passengers, such as a child who has outgrown child restraints, or a small adult, sit in the rear passenger seats until this repair is complete.

#### What will Suzuki do?

#### The recall repair will be provided at no cost to you.

Your authorized Suzuki Service Provider will replace the front passenger seat bottom cushion in your vehicle with one that includes an improved sensor mat. This repair will be performed at no cost to you for parts and labor. Repairs can normally be completed in less than two hours if you have made an appointment, however, additional time may be necessary depending on service schedules.

#### How do I schedule my free repair?

Our goal is to provide you with the best possible service. Please find the three options below to help you schedule your repair:

### RECALL NOTICE ISSUED TO:

XXX

#### **VEHICLE INFORMATION**

2006 Suzuki Grand Vitara

### WHAT IF I NO LONGER OWN THE VEHICLE?

If you no longer own this vehicle, please call us or visit your personalized website and help us contact the new owner so he or she can get their vehicle repaired as soon as possible. Thank you in advance for your cooperation.

- Call your Recall Resolution Specialist at 1-855-815-8359 Monday through Friday, 7 a.m. to 6 p.m. CST. We will assist you in locating a Suzuki Service Provider and scheduling an appointment (that is most convenient for you) to have this Safety Recall performed at no charge.
- 2. Call your Suzuki Service Provider to schedule a service appointment. Mention Safety Recall VD when making the appointment. Make sure to provide the following replacement part number: 85107-65J00-DBS
- 3. Visit the personal website we set up for you at: http://VD.mySuzukiAuto.com/XXX

where you can review all of your scheduling options. When you visit this website, you will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. You can find your VIN on your vehicle's title, registration, or auto insurance policy.

Thank you in advance for your prompt attention to this important Safety Recall Notice.

Suzuki Recall Resolution Team 855-815-8359

VISIT http://VD.mySuzukiAuto.com/XXX IMMEDIATELY FOR FURTHER DETAILS.

This email was sent to award@impartialservices.com by suzuki@mysuzukiauto.com

Suzuki Recall Resolution Team | 105 Decker Court, Suite 320 | Irving | TX | 75062

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