



August 1, 2014

TO: ALL CHRYSLER GROUP DEALERSHIPS
ATTN: DEALER PRINCIPAL, GENERAL MANAGER, SERVICE MANAGER & PARTS MANAGER
SUBJECT: N45/N46 REAR STRUCTURAL REINFORCEMENT – CUSTOMER DOCUMENT

IMPORTANT INFORMATION:

It is necessary to provide our mutual customers the attached **“N45/N46 Customer Tow Warning”** document. If the customer’s vehicle **did not** have a trailer tow package or trailer hitch present on the vehicle when it arrived at the dealership for completion of the recall remedy, we are requesting you print and provide to the customer the attached **“N45/N46 Customer Tow Warning”** document. This document warns customers their vehicle is NOT equipped to tow after the campaign OEM trailer hitch has been installed.

To support this effort, the **“N45/N46 Customer Tow Warning”** document can also be pulled down within [DealerCONNECT](#) > [Service](#) > [Repair Information](#) > [Global Recall System](#).

Please ensure dealership personnel are aware of this required **“N45/N46 Customer Tow Warning”** document and provide it to all affected customers before they leave the dealership.

Mopar Service, Parts and Customer Care

AUTHENTIC PERFORMANCE



DODGE



Jeep

SRT



05/18/2015 SPECIAL ORDER - ENCLOSURE 1 - FCA US LLC - 000116