

## **Product Safety Recall 12180 – Involved Vehicle Population Expanded**

**Q1. This issue has been subject of a NHTSA preliminary evaluation and engineering analysis. Was GM forced to expand this recall?**

A1. We have had extensive discussions with the NHTSA and we are voluntarily expanding the recall.

**Q2. What vehicles are involved and where were they made?**

A2. Subject to recall are certain 2006 model year Chevrolet Trailblazer EXT and GMC Envoy XL; 2006-2007 model year Chevrolet Trailblazer, GMC Envoy, Buick Rainier and Saab 9-7X vehicles assembled in Oklahoma City and Moraine, Ohio. (Both plants have since closed for reasons unrelated to this issue.)

**Q3. Where besides the United States were these vehicles sold?**

A3. Canada: 3,456 units and Mexico 4,876 units among approximately 30,000 exports.

**Q4. Is my vehicle safe to drive?**

A4. Yes.

**Q5. How would I know if my vehicle had the issue being covered?**

A5. All 2006 model year vehicles and all 2007 model year vehicles built before May 15, 2007 are covered. Only these vehicles used the specific switch identified in this issue. A production change was made for the end of the 2007 model year and model years thereafter.

**Q6. Why are you announcing this before the bulletin is released or before the parts become available?**

A6. All customers who will receive safety recall letters earlier received special coverage letters and had the opportunity to have their vehicles repaired free of charge.

**Q7. When will I be able to get my vehicle repaired and how much will it cost me?**

A7. Repairs can be scheduled any time and will be done for free.

**Q8. I am not experiencing the condition or issue that is described, but I don't feel safe driving the vehicle. What should I do?**

A8. Parts are available at dealerships. You can call and make an appointment for an inspection and, if necessary, a repair.

**Q9. I've had my vehicle repaired. When can I be reimbursed?**

A9. Customers who had their vehicles repaired can receive immediate reimbursement.

**Q10. Can this issue occur when I am not in the vehicle?**

A10. Yes, an unattended vehicle fire is possible, but such instances are rare.