

Final Dealer Q & A – Stop Lamp Switch Campaign 110 – 04/02/13

Summary

Hyundai has decided to conduct a voluntary safety recall in the United States to replace the stop lamp switches of various 2007-2011 model year vehicles. The following vehicles are affected:

	Accent	Elantra	Genesis Coupe	Santa Fe	Sonata	Tucson	Veracruz
Model Year	2007-2009	2007-2010	2010-2011	2007-2011	2011	2007-2009	2008-2009
Production Dates	December 01, 2006 through February 28, 2009	May 01, 2007 through October 31, 2010	December 01, 2008 through August 31, 2010	April 01, 2007 through July 31, 2011	December 01, 2009 through January 31, 2011	May 01, 2007 through February 28, 2009	December 01, 2007 through February 28, 2009

During the affected models' production periods, some vehicles were equipped with stop lamp switch assemblies that may experience intermittent switch point contact. This condition could potentially result in intermittent operation of the push-button start feature, intermittent ability to remove the vehicle's shifter from the Park position, illumination of the "ESC" (Electronic Stability Control) indicator lamp in the instrument cluster, intermittent interference with operation of the cruise control feature, or intermittent operation of the stop lamps.

Q: Does this affect the proper operation of the brakes themselves in any way?

A: The brakes will continue to operate normally and brake performance is not affected in any way. Only the switch is affected.

Q: When will owners be notified?

A: Owners will be mailed notification letters beginning in the second quarter of 2013 after sufficient quantities of service parts have become available.

Q: I have had the repair previously completed, how do I get reimbursed?

A: In most cases replacement of the stop lamp switch for the affected vehicles should have been eligible under warranty coverage. Contact the Hyundai Customer Connect Center at 1-800-633-5151. Be prepared to provide specific details regarding your vehicle and the prior stop lamp switch replacement for which you are seeking reimbursement.

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Q: What is done during the recall service at the dealer?

A: The stop lamp switches will be replaced in affected vehicles at no cost to owners.

Q: Can I have the repair performed now? (Prior to receiving notice)

A: After sufficient quantities of service parts have become available, owners will be notified by first class mail, beginning in the second quarter of 2013, that they should take their vehicles to their Hyundai dealers to have the stop lamp switch replaced. If you need to have the stop lamp switch replaced before receiving the recall letter, please call your Hyundai dealer to schedule an appointment.