



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Date: January 16, 2014
Motor Vehicle Recall Notification - Recall Campaign No. **13V-653**

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes built on a Spartan Chassis, steering link fastener nuts may have been insufficiently tightened at time of assembly. If these nuts were to loosen completely, the steering linkage could separate without warning, increasing the risk of a crash causing injury and/or damage to property.

These motor homes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

Steering linkage castlenuts may be loose. A loose castlenut on a steering linkage may allow the steering linkage to become loose without warning. If the steering linkage separates from the bell cranks, loss of vehicle control could occur and possibly resulting in a vehicle crash.

WHAT WE WILL DO

Spartan Motors on behalf of Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. The remedy consists of inspecting the steering linkage fasteners. If a loose castlenut is found, it will be tightened free of charge.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and the this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation

RECALL CAMPAIGN NO. 13V-653

COACH NUMBER:

VIN NUMBER:

DATE YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR RECREATIONAL VEHICLE: _____

DATE REPAIR COMPLETED: _____

NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT: _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

PLEASE MAIL A COPY OF THIS FORM TO NEWMAR CORPORATION UPON
COMPLETION OF THIS REPAIR.

NEWMAR CORPORATION
355 N DELAWARE ST
P.O. BOX 30
NAPPANEE, IN 46550-0030