

# BMW



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

March 2014 [T19 B2 13429]

Recall Campaign No. 13V-617

2005 – 2012 BMW Motorcycles – Fuel Pump

- 2005 – 2011 BMW R Model Motorcycles
- 2005 – 2012 BMW K Model Motorcycles
- 2010 – 2011 BMW S 1000 RR Motorcycles
- 2006 – 2010 BMW HP2 Motorcycles

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2005 – 2012 BMW motorcycles. Our records indicate that you are the owner of an affected motorcycle.

### IMPORTANT NOTICE

Please note that at the present time we do not yet have parts to conduct this Recall; however, we will notify you via First Class mail as soon as parts become available. At that time, you should make an appointment with your authorized BMW motorcycle dealer in order to have this Recall performed on your motorcycle.

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BMW of North America, LLC

BMW Group Company

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### DESCRIPTION OF PROBLEM

This recall involves the fuel pump, and also the auxiliary fuel pump on GS models. Due to excessive loads applied to the fuel pump flange in the area of the fuel line quick connector during motorcycle servicing, cracks may develop in the plastic flange. Excessive loads can be generated during improper removal and insertion of the quick connector, or by removing the fuel tank prior to disconnecting the fuel line.

Further damage can be caused by corrosive materials or fluids in the area of the flange. Over time, this could affect the seal between the flange and the flange housing. Eventually, a small fuel leak could occur during engine operation. After the engine is shut off, the fuel leak stops.

In the unlikely presence of an ignition source, a fuel leak could lead to a fire.

### PRECAUTIONS FOR YOUR SAFETY

1. **If you smell gasoline or notice a fuel leak while the engine is operating, the motorcycle may be experiencing this condition. Carefully move away from traffic and pull over to a safe location as soon as possible. Shut off the engine. Do not continue to ride your motorcycle. Contact BMW Motorcycle Roadside Assistance at 1-877-680-2176 to have your motorcycle brought to the nearest authorized BMW dealer. BMW will cover this cost if your motorcycle is no longer covered by the BMW Motorcycle Roadside Assistance program.**

2. **If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

#### **DESCRIPTION OF REPAIR**

The fuel pump will be inspected.

If no leaks are present, cracks in the flange are small, and the flange diameter has not exceeded a certain measurement, then a reinforcing ring will be installed on the flange neck to prevent the possibility of future leakage. After this action is completed, your fuel pump will be equivalent to current production.

If leaks are present, if cracks in the flange extend to the bottom of the flange, or if the flange diameter has exceeded a certain measurement, then the fuel pump will be replaced with the current production design which includes the reinforcing ring.

The actual repair may take up to two hours; however additional time may be required depending upon the BMW dealer's schedule. This work will be performed *free of charge* by your authorized BMW motorcycle dealer.

#### **OTHER INFORMATION**

**Should you need BMW Motorcycle Roadside Assistance, they can be contacted at 1-877-680-2176.**

If you are no longer the owner of this motorcycle, we would appreciate your furnishing us the name and address of the new owner using the enclosed postage-paid card.

If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee within ten days.

We sincerely apologize for any inconvenience this may cause you. We appreciate your confidence in our product, and we wish to do everything we can to retain it. **Should you have any questions about this campaign, please contact your authorized BMW motorcycle dealer.** Should you need any additional assistance, you may contact BMW Customer Relations and Services at 1-800-525-7417, or via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com).

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC