



IMPORTANT SAFETY RECALL

February 2014

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2012-2013 model year Chevrolet Silverado and GMC Sierra chassis cab vehicles, equipped with a 6.6L diesel engine and dual fuel tanks. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 13420.

Why is your vehicle being recalled?

The transfer pump, which moves fuel from the rear tank to the front tank, may malfunction. This malfunction could cause the fuel gauge to indicate an inaccurate reading, illuminate the Service Engine Soon lamp, reduce engine power, prevent the vehicle from starting, or cause the vehicle to stall. If the vehicle stalls, it could increase the risk of a crash.

What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your GM dealer will inspect the manufacture date of the fuel transfer pump and, if necessary, replace the pump. This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your GM dealer to have your vehicle serviced. If you have paid for repairs for the recall condition, a reimbursement form will be included with the letter.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-888-889-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	

Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney
General Director,
Customer and Relationship Services

GM Recall #13420/1