



February 7, 2014

IMPORTANT SAFETY RECALL 13V-613

This notice applies to the vehicle identification number in the label below.

4S7AU2C929C070768
Redwing Fire Dept, City of
315 W Fourth St
Redwing, MN 55066

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided a non-compliance exist in certain emergency response chassis cabs that are equipped with a L9 Seat belt buckle supplied by IMMI.

Defect or Noncompliance:

When the button is pressed to release the seat belt, the latch plate can become partially engaged with the buckle, making the seat belt difficult to unlatch. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 209 - Seat Belt Assemblies.

If the latch plate remains partially engaged after the button is pressed, egress from the vehicle could be hindered which would increase the risk of injury in the event of an emergency

Corrective Action:

Seat belt assemblies in the affected vehicle must be inspected per the instruction by IMMI. Non-compliant seat belts will be replaced at no charge.

Labor Time:

The labor time required to perform said repairs will be 1 hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.



What You Should Do:

Call Spartan Chassis at 1-800-543-5008 opt 1. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1-800-543-5008 opt 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1-800-543-5008 opt 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the non-compliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.