



February 7, 2014

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-610

Enclosed are representative copies of communications relating to the 2013 model year vehicles involved in the referenced recall. Chrysler notified dealers on January 29, 2014 and completed the **interim** owner notification mailing on February 3, 2014. The number of vehicles involved in the recall is 4,319 in the United States and zero in the United States Territories.

Sincerely,

A handwritten signature in blue ink that reads "Kristin Kolodge".

Kristin J. Kolodge
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Interim Owner Letter for Recall N65

cc: F. Borris

IMPORTANT SAFETY RECALL**N65 / NHTSA 13V-610**

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2013 model year Dodge Charger, Chrysler 300, and RAM 1500 series trucks equipped with a 3.6 liter engine, 8 speed automatic transmission, and All Wheel Drive or Four Wheel Drive.**

The problem is... **The transmission output shaft on your vehicle may fracture while driving. If the vehicle experiences this condition there will be a loss of motive power. The condition may also prevent the transmission from being shifted into the “Park” position, the inability to turn off the engine, an instrument cluster warning lamp illumination, and the vehicle could experience unintended vehicle movement after exiting the vehicle. The above conditions could cause a crash under certain driving conditions.**

What your dealer will do... **Chrysler intends to repair your vehicle free of charge (parts and labor). However, the software required to provide a permanent remedy for this condition is currently not available.** Chrysler is making every effort to provide the software as quickly as possible. The estimated date for the software is March 14, 2014. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

What you must do to ensure your safety... Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.ramtrucks.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.