

Daimler Trucks North America LLC

Daimler Trucks North America
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**March 2014
FL655
Second Interim Recall Notice
NHTSA #13V-605**

IMPORTANT SAFETY RECALL

Subject: Sterling Bullet Left Tie Rod Ends

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Sterling Truck Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Sterling Bullet vehicles manufactured October 15, 2007, through November 10, 2008.

Certain vehicles may experience a fracture of the left tie rod ball stud resulting in the potential loss of directional stability.

This letter is to provide important information regarding an interim remedy. Daimler trucks is currently validating the final repair and securing replacement parts.

Until the final remedy is available, DTNA recommends that you have the left tie rod end inspected by a Daimler Trucks-authorized dealer. If the left tie rod is misaligned, a new tie rod end will be installed. If the left tie rod is aligned properly, no further action is needed until the final remedy is available.

You will be notified when the final remedy is available. When you receive the notice, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle. All vehicles will require the final repair, even those that had an interim tie rod end replacement.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure