

May 20, 2014

Customer Name  
Customer Address  
Customer City, State, Zip

## **IMPORTANT SAFETY RECALL INFORMATION**

RE: Safety Recall – tire & loading Information Label on VIN: (VIN)  
Recall No. 13V-540

Dear Forest River Customer,

This notice is sent to you in accordance with the requirements of the National traffic and Motor Vehicle Safety Act.

Forest River, Inc. has decided that certain model year 11/12/2007 to 4/28/2011 Rockwood, Flagstaff Cherokee, Salem and Surveyor has failed to conform to the certification labeling requirements of Federal Motor Vehicle Safety Standard No. 120, “Tire Selection and Rims for Motor Vehicles other than Passenger cars.” the Federal Compliance Label and the Tire and Loading Information Label located on the lower roadside front of the unit contain improper listing of the tire pressure. Inflation of the tire with the tire pressure specified on the Federal Certification Label and Tire Information Label may result in tire failure without warning causing a crash possibly resulting in property damage, personal injury or death. According to the National Highway Traffic Safety Department we are required to make the necessary correction.

Enclosed are corrected labels. Please clean the area of the incorrect label with alcohol or any non-residue clearer and apply the corrected label over the top of it.

If it is more convenient you may make an appointment and take your trailer to your dealer and have him put on the labels at no charge to you.

If your dealer or service center is unable to make the repair please contact the Forest River, Inc. Service and Warranty Department at P.O. Box 3030 Elkhart, IN 46515-3030 or telephone 1-574-534-3167 for a repair station near you.

If, after contacting your dealer, and the recall assistance service line, you believe Forest River, Inc. has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

In the event that this is a leased vehicle, Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may have caused.

Sincerely,  
Forest River, Inc.  
Warranty and Service Department