



"Quality Trails Everything We Do"

NHTSA Recall # 13V-533

IMPORTANT SAFETY RECALL NOTICE

December 10, 2013

Dear Trailex Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trailex has decided that a defect, which relates to motor vehicle safety, exists in the deadbolt cylinders of certain trailer locks, manufactured and sold under the FIC brand name between January 1, 2006 and April 30, 2013. Only FIC locks that have an integrated deadbolt are affected by this recall.

! I M P O R T A N T !

- > Your trailer deadbolt lock cylinder may be subject to this recall.
- > **You should follow the instructions in the enclosed safety recall notice from Fastec to determine whether your lock is affected by this recall.** If your lock is part of the recall, you should contact Fastec directly for free replacement cylinders through their website at www.fastecindustrial.com or by calling toll free (800) 837-2505. You should also complete the automated online response survey on Fastec's website at www.fastecindustrial.com indicating whether or not you need replacement cylinders for your lock as this will help Fastec to track and expedite the recall process.

Why is a recall being conducted? We have been notified by Fastec Industrial Corp., a division of WESCO Distribution, Inc., that certain FIC deadbolts may have a safety risk associated with them. Under normal use and operation, the key to the deadbolt lock can only be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions. In certain FIC locks made between January 1, 2006 and April 30, 2013, the key may be able to also be removed from the deadbolt cylinder when the key is in the 9 o'clock position. This condition may cause the deadbolt to jam, which could prevent occupants inside the trailer from being able to unlock the door from the inside and exit the trailer through the door, leaving the occupants trapped inside.

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What are we doing about the problem?

We are working with Fastec to ensure that you receive free replacement cylinders for your FIC lock if the lock is part of the recall. If your lock is affected by this recall, Fastec will send you a new set of lock cylinders for both the deadbolt lock and the exterior paddle handle at no cost. There needs to be a provision for RV owners to have the locks replaced for them, free of charge. Also, estimate how long it would take to replace the lock. A prepaid return shipping package will also be provided so that the affected cylinders and keys can be returned to Fastec.

What should you do?

Please review the enclosed safety recall notice from Fastec to determine if your lock is affected by this recall.

What if you no longer own the trailer?

If you no longer own the trailer that may have an FIC lock that is subject to this recall, please forward the new owner's contact information directly to Fastec so that they can contact the new owner about the recall.

Who should you contact if you have further questions or concerns?

If you believe you have experienced any difficulties in properly operating or replacing the deadbolt cylinder of your FIC lock or if you have any questions or concerns about the recall, please contact Fastec directly, either by calling toll free (800) 837-2505 or through their website at www.fastecindustrial.com.

If you have already paid to have your lock cylinders repaired or replaced to address the problem detailed in the enclosed notice from Fastec, you may be eligible for reimbursement of the charges you paid for the repair or replacement. To learn more about what you need to do to obtain reimbursement, please contact Fastec directly through their website at www.fastecindustrial.com or call toll free (800) 837-2505 to talk to a representative of Fastec. If, after having attempted to take advantage of this recall, you believe you have not been able to have your lock cylinders remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Trailex, Inc.