



February 7, 2014

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-527

Enclosed are representative copies of communications relating to the 2008-2012 model year vehicles involved in the referenced recall. Chrysler notified dealers on December 17, 2013 and completed the **interim** owner notification mailing on January 16, 2014. The number of vehicles involved in the recall is 36,659 in the United States and 51 in the United States Territories.

Sincerely,

A handwritten signature in black ink that reads "Kristin Kolodge".

Kristin J. Kolodge
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Interim Owner Letter for Recall N63

cc: F. Borris

IMPORTANT SAFETY RECALL

N63 / NHTSA 13V-527

This interim notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2008 through 2012 model year RAM 4500/5500 series Trucks.**

The problem is... The left tie rod ball stud on your truck may fracture under certain driving conditions. This could cause a loss of directional control and/or crash without warning.

What your dealer will do... Chrysler intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available. In the meantime, Chrysler recommends that you make an appointment after February 10, 2014 for an inspection of your steering linkage. If your left tie rod ball stud is misaligned, Chrysler will install a new tie rod and perform a front end alignment on your vehicle. If your left tie rod ball stud is aligned properly, no further action is required until you receive the follow-up notification.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer after February 10, 2014 to schedule a service appointment to have your steering linkage inspected. If your left tie rod ball stud is misaligned, Chrysler will install a new tie rod and perform a front end alignment on your vehicle. If the left tie rod ball stud is aligned properly, you will be instructed to schedule another service appointment when the new steering linkage parts are available. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.ramtrucks.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.