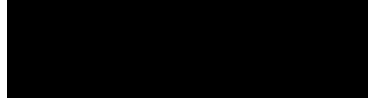




Division of Independent Protection Co., Inc.  
67819 State Road 15  
New Paris, Indiana USA 46553

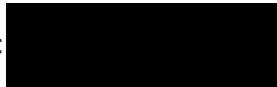
## IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE:



December 9, 2013  
Vantage Point Retirement  
707 Eagleview Blvd Ste 107  
Exton, PA 19341

VIN:



Turtle Top Body No.103981

RE: Turtle Top Safety Defect Recall 13V-524  
A&M Systems Recall 13E-045

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Turtle Top has decided that a defect which relates to motor vehicle safety exists in your electric door actuator installed in your vehicle.

### ! I M P O R T A N T !

- Your Electric Door Opener Printed Circuit (PC) Board is being recalled
- Contact A&M Systems immediately

#### WHAT IS BEING RECALLED:

This recall applies to all Electric Door Opener PC Boards manufactured from August 1, 2009 through March 31, 2010.

#### WHY IS IT BEING RECALLED:

We are aware of one model of PC Board with the potential of over-heating. This PC Board (Model 3230) was supplied to and installed on certain A&M Systems Door Headers. The situation could cause the PC Board to overheat, increasing the risk of fire. PC Boards that were field replaced during this time period could be affected and will need to be inspected

#### WHAT YOU NEED TO DO:

Immediately locate and inspect your vehicle's Electric Door Opener PC Board. If the PC Board has been replaced no further action is necessary.

Refer to A&M Systems, Inc. Technical Bulletin DOC00039 for complete details of identifying and replacement of the defective PC Board.

#### WHAT A&M SYSTEMS WILL DO:

A&M Systems are offering a free replacement PC Board to replace model 3230 board currently installed on a door actuator plus labor of up to one (1) hour. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Phone: 574 831-4340  
Fax: 574 831-4349  
E-mail: [ttsp@turtletop.com](mailto:ttsp@turtletop.com)  
Website: [www.turtletop.com](http://www.turtletop.com)



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Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Nicole Luken at A&M Systems at (574) 522-5000 ext.15 or by via email [nluken@anmsystems.com](mailto:nluken@anmsystems.com).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have paid to remedy this issue prior to the recall notification, you may be eligible for a refund. To obtain information on a reimbursement, you may call the telephone number listed above.

**IF YOU KNOW LONGER OWN THIS BUS:**

If you no longer own this bus and know who owns the bus, please contact Turtle Top with the new owner's information so that we may contact the bus owner.

Thank you for your attention to this important matter. We apologize for any inconvenience this safety recall may cause, but your safety is Turtle Top's and A&M's first concern.

Sincerely,

Janet L. Kercher-Dudley  
Standards Engineer  
Turtle Top

Attachment

Phone: 574 831-4340  
Fax: 574 831-4349  
E-mail: [ttsp@turtletop.com](mailto:ttsp@turtletop.com)  
Website: [www.turtletop.com](http://www.turtletop.com)