

IMPORTANT SAFETY RECALL NOTICE

Glaval Number # 13V520 A & M Systems Inc # 13E-045

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

November 14, 2013

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.

Dear Glaval Bus Customer,

Glaval Bus in conjunction A & M System Inc has decided that a defect which relates to motor vehicle safety exists on all models (Entourage, Chevy Sport, Titan, Titan II, Primetime, Concorde, Concorde II, Freightliner, Apollo, Universal) manufactured between the dates of August 4, 2009 thru June 7th, 2010 are equipped with Electric door header.

WHAT IS BEING RECALLED:

The electric door header PC board model 3230 that may be installed on the Glaval units. The headers were manufactured by A & M Systems Inc. between August 1, 2009 through March 31, 2010.

WHY IS IT BEING RECALLED:

Voltage spikes may damage electrical components and electrical circuits, causing the circuit board to develop high resistance. High resistance may cause the board to overheat, increasing the risk of a fire.

WHAT YOU NEED TO DO:

The electric door header containing the PC board is located behind a panel above the passenger side entry door. It is either held on with thumb latches or 4 small screws. Refer to the provided A & M Systems, Inc. Technical Bulletin DOC00039 for complete details of identifying and how to get a replacement if your unit has the 3230 PC Board. For further information you can call 574-522-5000 Ext 15.

WHAT A&M SYSTEMS WILL DO

A & M will provide a replacement 3230 PC Board when applicable free of charge and will cover up to (1) hour of labor.

If after contacting A & M and your inspection and/or repair is not completed in a reasonable amount of time after you tender the vehicle for repair, or without charge you may notify:

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| <p><u>Vehicles in the United States Administrator</u></p> <p><u>National Highway Traffic Safety Administration</u> <u>1200 New Jersey Avenue, SE</u> <u>Washington, DC 20590</u></p> <p>Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236 TTY: (800) 424-9153 Or go to: http://www.safercar.gov</p> | <p><u>Bus Body Manufacture</u></p> <p><u>Glaval Bus Division of Forest River Inc</u> <u>914 County Road 1 North</u> <u>Elkhart, IN 46514</u></p> <p><u>Glaval Customer Service 1-800-445-2825</u></p> | <p><u>Door Header Manufacture</u></p> <p><u>A & M Systems, Inc.</u> <u>4121 Eastland Drive</u> <u>Elkhart, IN 46516</u> <u>574-522-5000 Ext 15</u></p> |
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VEHICLE IDENTIFICATION NUMBER