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IMPORTANT SAFETY RECALL

November 12, 2013

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain WC126 and WC166 Chipper Units. These units have possible cracks in the axle brackets. If the cracks occur, the axle can fail and death or serious injury may result.

Refer to CSN 581 for parts, labor and travel covered under the warranty policy. Altec will supply, free of charge, the necessary parts to correct this condition.

In order to determine if your unit is affected by CSN 581, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: November 12, 2013

Units Affected: WC126/166 Chippers (See attached list)

Axle Inspection and Replacement

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Some customers have reported cracks developing in the axle mounting bracket that bolts the axle to the frame of the chipper. Investigation of the problem shows that the axle attachment bracket experienced stresses causing the cracks. The cracks can potentially cause the axle to fail. **Chipper axle failure can cause death or serious injury.**

Altec requires each affected chipper to be inspected using the procedure on the following pages. The inspection can be completed at the next service interval, but no longer than 120 days after receiving this CSN. Any axles that have cracked mounting brackets must be replaced. Altec also requires that the inspection of the axle mounts be added to the Yearly Checklist. Please copy the inspection procedure attached to this document and place it in the chipper manual for future reference.

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$125 for the inspection and \$500 for the labor to perform this repair. A warranty claim must be submitted for the cost of the inspection or repair labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Axle Inspection Procedure

1. Park the chipper in a level position with good lighting. Use wheel chocks or other methods to secure the chipper from rolling.
2. Remove any dirt or debris with a cloth or shop towel in the area where the axle is bolted to the frame.
3. Use a mechanics creeper and a strong light to inspect the axle mounting bracket for any evidence of cracks where the bracket is bolted to the chipper frame (refer to Figure 1).

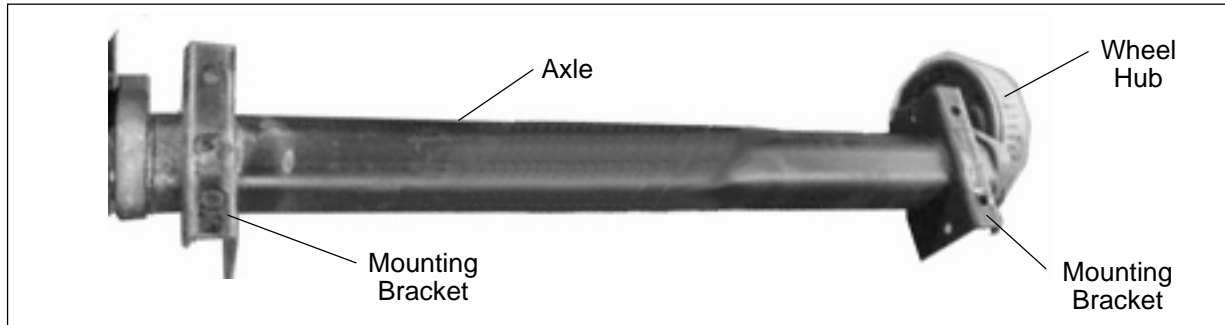


Figure 1 — Chipper Axle

4. Look for any cracks that appear to go through the entire thickness of the bracket. Cracks can be in the area of the bends in the mounting bracket, near the mounting holes, or near welds (refer to Figure 2).

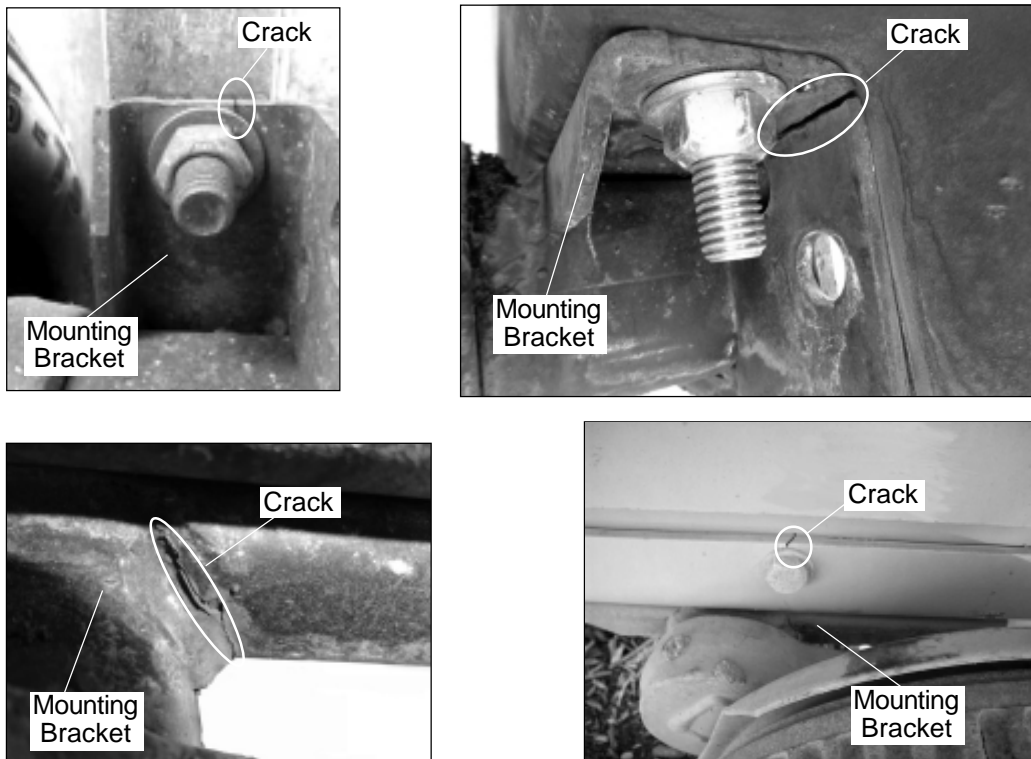


Figure 2 — Examples Of Cracks

5. If any cracks are found on the mounting brackets, the axle must be replaced within 30 days of the inspection. Contact 1-877-GO ALTEC (1-877-462-5832) to order the Axle Replacement Kit, part number 970471834. The kit will include replacement instructions.
6. When the inspection is completed, return the chipper to service.
7. Complete the Inspection Sheet with the unit information and conditions and return it to Altec.

CSN 581 Axle Bracket Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to product.safety@altec.com

| Model | Serial Number | Cracks Were Found | | Date Inspected |
|-------|---------------|-------------------|----|----------------|
| | | Yes | No | |
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Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____

Preventive Maintenance and Inspection Checklist

VIN No. _____ Location _____ Date _____

Model Number _____ Date of Manufacture _____

Hours Meter _____ Inspector _____

Intervals

Weekly

Monthly

Yearly

Symbols

✓/O = Okay or completed

C = Corrected by inspector

R = Repair or replacement required

U = Unsafe to operate

N/A = Not applicable

| Weekly | | | |
|---------|---|--|--|
| | Complete daily preoperational checklist | | Inspect hitch for wear or damaged components |
| | Test breakaway switch system | | Lubricate all hydraulic valve connecting linkages |
| | Check general condition of tires and tire pressure | | Lubricate slide box |
| | Lubricate clutch bearings (refer to clutch operator's manual) | | Lubricate chute rotation |
| | | | Lubricate hinges and friction points |
| Monthly | | | |
| | Complete weekly checklist | | Lubricate clutch lever and linkage (refer to clutch operator's manual) |
| | Where applicable check battery water level | | |
| | Check drive belt tension and alignment | | Lubricate drive roller bearings |
| | Where applicable check pump belt and alignment | | Lubricate all pivot points and pins |
| | | | Lubricate jack |
| Yearly | | | |
| | Complete monthly checklist | | Flush and replace engine coolant (refer to engine operator's manual) |
| | Change hydraulic oil filter | | |
| | Lubricate trailer wheel bearings (refer to axle manual) | | Flush and replace hydraulic fluid |
| | Replace fuel filter (refer to engine operating manual) | | Axle mounting brackets (cracks, fasteners) |

Comments _____
