

IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE, VIN WPOAA2A82EK172625

Vedrana Stojanac
107 River St
Sleepy Hollow, NY 10591-2472

December 11, 2013

Re: Porsche Recall AD04
Your Porsche 2014 Cayman
Porsche VIN: WPOAA2A82EK172625

Dear Vedrana Stojanac:

This notice is being sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 Porsche Boxster, Boxster S, Cayman, Cayman S, 911 Carrera, 911 Carrera S, 911 Carrera Cabriolet, 911 Carrera S Cabriolet, 911 Carrera 4, 911 Carrera 4S, 911 Carrera 4 Cabriolet and 911 Carrera 4S Cabriolet vehicles. Our records indicate that you are the owner or lessee of one of these vehicles.

The seat supplier has informed Porsche that some seats were equipped with defective wiring harnesses. The defective plug of the harness may cause intermittent contact problems which will lead to the deactivation of the passenger seat frontal and knee airbags and the illumination of the respective warning lamp in the instrument cluster. Failure of the passenger airbags to deploy during a crash (where deployment is warranted) could increase the risk of injury to the seat occupant. Porsche has decided to conduct a safety recall to correct this situation. Until the recall is performed, the vehicle is still safe to drive. However, the front passenger seat should not be used under any circumstances due to the risks described above.

The seats in your vehicle are specific to your vehicle's Vehicle Identification Number (VIN). As such, each replacement seat must be made individually, exactly as it was during the original assembly of your Porsche.

When your replacement seat arrives in the United States, Porsche will make contact with you to find out exactly which authorized U.S. Porsche dealer you would like to receive the seat for recall performance. You will also be provided with assistance in scheduling your recall appointment and reserving a Porsche Mobility Vehicle for use during the repair period, should you decide not to wait for your vehicle on the day of your appointment. And, of course, our authorized Porsche dealer will replace the front passenger seat at no charge to you.

Please note that Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your authorized Porsche dealer is for some reason unable to perform this procedure within a reasonable period of time after the seat's arrival you may call or write:

Porsche Cars North America, Inc.
Attention: Customer Commitment
980 Hammond Drive, N.E., Suite 1000
Atlanta, GA 30328
Telephone: 1-800-PORSCHE (1-800-767-7243)

At your option, you may also notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this recall notification may cause. We hope you understand that we are concerned for your safety and that we wish to perform this work as soon as possible so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit.

Very truly yours,

PORSCHE CARS NORTH AMERICA, INC.



Tim Quinn
Vice President, AfterSales