



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

April 2014

NHTSA Recall 13V-500

## **IMPORTANT SAFETY RECALL NOTICE**

Dear Honda Odyssey Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You were notified about this issue last year. We are contacting you now to schedule an appointment to repair your vehicle, free of charge.

### **What is the reason for this notice?**

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2007–2008 model year Odyssey vehicles. The Vehicle Stability Assist (VSA) system may apply brake force while driving, even if the driver has not pressed the brake pedal and without illuminating the brake lamps. Unintended application of the brakes without brake lamp illumination while driving increases the risk of a crash.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired **at no cost to you**. The dealer will repair the Vehicle Stability Assist (VSA) system. The repair may take approximately 24 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

### **What to do if you feel this notice is in error.**

Registration records indicate that you are the current owner or lessee of a 2007–2008 Odyssey involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### **Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### **If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

Campaign #JC5 / Service Bulletin #13-098