



IMPORTANT SAFETY RECALL NHTSA RECALL # 13V-472

November 2013

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SAFETY DEFECT / NONCOMPLIANCE NOTICE

PREVOST SAFETY RECALL SR13-61 "DOT Certification Plate for M455/55 R22.5
Wide Base Single Tires"

Dear Customer,

This notice applies to your vehicle(s):

«VIN1»
«VIN5»
«VIN9»
«VIN13»
«VIN17»
«VIN21»
«VIN25»
«VIN29»
«VIN33»
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«VIN100»
«VIN104»
«VIN108»
«VIN112»
«VIN116»
«VIN120»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Prevost Car US Inc. has decided that the following vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 567, "Certification Regulation":

- 2012 to 2014 H3-45 Coaches,
- 2013 X3-45 Coaches,
- 2005 XLII-45 Coaches,
- 2008 H3-45 VIP Converted Coaches Shells,
- 2006 to 2011 XLII-45 Entertainers.

DEFECT DESCRIPTION

The cold inflation pressure shown on the Department of Transportation (DOT) plate is incorrect for the Wide Base Single Tires installed on the drive axle.

The cold inflation pressure stated on the plate is 125 psi (862 kPa) but should say 120 psi (827 kPa).

FAILURE CONSEQUENCE

According to the tire manufacturer, over inflation will reduce the tire's contact area with the road, which will reduce traction, braking, handling abilities, and possibly lead to a crash.

A tire that is over inflated for the weight it is carrying is also more prone to harsh ride, uneven wear and impact damage.

CORRECTIVE ACTIONS

Please, contact a Prevost Service Center to have the plate replaced at no cost as per the enclosed detailed procedure.

NOTICE REGARDING LEASED VEHICLES

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or noncompliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

IF YOU NO LONGER OWN THE VEHICLES(S)

If you no longer own the vehicles(s) listed on the first page, please help us update our records by forwarding the Vehicle Identification Number (VIN), and new owner complete Name, address, phone number and email to the address above or at prevost.onlinewarranty@volvo.com with 'Change of Ownership' as Subject.

ASSISTANCE/ COMPLAINTS

If you need assistance, please contact Prevost Car US (Inc) Service Department.

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue SE, Washington, DC 20590, USA, Auto Safety Hotline: 1-888-327-4236, (TTY): 1-800-424-9153) or go to <http://www.safercar.gov> if you believe that Prevost Car US has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

PRE NOTIFICATION REMEDIES

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Prevost Car US will reimburse the claimant by check for the reasonable amount paid for repairs (i.e. the cost of parts, labor, disposal fees and taxes) that addressed the defect as stated in the safety recall notification. *To qualify, repairs must have been completed no earlier than one year prior to the release of the recall and no later than 10 days after the release of the recall mailing of the initial customer notification letter pertaining to the recall.*

Submit copies of documentation supporting your claim (The invoice / receipt providing the VIN, date of repairs, total amount paid and breakdown of the parts, labor, and other costs. Costs associated with the recall repair must be highlighted or circled on the invoice.)

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Prevost's commitment to provide our customers with the best possible product.

Truly yours,

A handwritten signature in black ink, appearing to read 'D Gagnon', with a stylized flourish at the end.

Dominique Gagnon
Technical Publications Supervisor