

Trails West®

Manufacturing of Idaho, Inc.
P.O. Box 67 65 North 800 West
Preston, Idaho 83263

February 27, 2014

Subject: Furnace, Recall RPM Bumper Pull trailers

Dear Trails West RPM Customer:

This is a follow up to the "Important Safety Bulletin" dated January 22, 2014, that we sent to you regarding the furnace in your Trails West RPM Snowmobile trailer. The furnace installed in bumper pull RPM trailers is manufactured by Suburban Manufacturing a division of Airxcel, Inc. ("Suburban") and is model number SF-30FQ or in some cases, SF-30F. There is a defect in these furnaces that could cause the furnace to fail and could result in a fire. This presents a potential safety hazard.

We have been working closely with Suburban, the furnace manufacturer, to resolve this defect in their furnaces. However, Suburban has not yet specified a remedy. As this continues, Suburban is recommending, and we concur, that you discontinue using the furnaces. In light of this recommendation from the furnace manufacturer, **it is imperative that you immediately discontinue use of your furnace until your furnace has been inspected and a solution has been implemented.** We are working to develop and implement a remedy for this defect as quickly as possible. As soon as possible the product will be recalled and appropriate modifications will be implemented. In the meantime, your safety is our primary concern. We recognize your trailering experience may be compromised and appreciate your frustrations.

Our goal at Trails West is to provide the most user friendly products available. We truly regret this inconvenience and, as a fellow snowmobiler, ask for your cooperation. We will get this problem resolved as quickly as possible, and you will be advised regarding the recall of the furnace as soon as the solution is determined.

Thank you,



Jon S. Reeder
General Manager
Trails West Manufacturing