

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN# 57HUT11s4ES000112

754 Edelweiss Dr NE
Sugarcreek, Ohio 44681
(330) 852-4811 Phone
(330) 852-7065 Fax

Pleasant Valley Teardrop Trailers

NHTSA Recall Campaign Number 13V-426

Date: November 6, 2013

Subject: SAFETY RECALL NOTICE

Dear Pleasant Valley Teardrop Trailer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pleasant Valley Teardrop Trailers LLC (Pleasant Valley) has determined a defect that relates to motor vehicle safety exists in certain model year 2006-2013 travel trailers manufactured January 1, 2006, through April 25, 2013 and equipped with a Fastec-brand door lock. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt. **As such, Pleasant Valley is recalling approximately 16 trailers that would possess these Latches/Locks sets throughout United States and Canada.**

You are receiving this letter because our records indicate that you have purchased all of the trailers with the recalled latches/locks. If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury. Either Pleasant Valley Teardrop Trailers or Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Pleasant Valley at 330-852-4811 or Fastec at 1-800-837-2505.

The recall of defective latch/locks will begin on November 30, 2013:

Any trailers exhibiting any type of the symptoms above can have the locks replaced by locks not affected by this recall. Pleasant Valley Teardrop Trailers will provide you with credit equal to the value of recalled latches/locks in your inventory. Pleasant Valley Teardrop Trailers will replace locks in service and will provide a sum to cover costs including uninstal and reinstall. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. If you have any questions or concerns about this recall, please contact Pleasant Valley Teardrop Trailers at 330-852-4811 7:00 a.m. and 4:00 p.m. Eastern Time, Monday through Friday.

If Pleasant Valley Teardrop Trailers, or the appointed repair facility fails or is unable to provide the service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the tollfree Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.safercar.gov. Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our apology for any inconvenience that replacing these tires may cause you.

Edward Kauffman
Director of Parts & Warranty
Pleasant Valley Teardrop Trailers

Little Guy....I go where I'm towed to....

