



## **2009-2013 Mazda6 Door Latch Mounting Screws Safety Recall 7013I NHTSA Campaign No. 13V-425**

October 2013

Dear Mazda Owner:

### **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, VIN \_\_\_\_\_.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2009-2013 model year Mazda6 vehicles produced from February 4, 2008 through August 24, 2012.

**If you are a recipient of this notice, your vehicle is included in this recall.**

#### **What is the problem?**

On certain 2009-2013 model year Mazda6 vehicles, the door latch mounting screws may become loose. If all three door latch mounting screws become loose and fall out, the door latch mechanism will not engage when the door is closed, and the door ajar warning light will illuminate. If the warning light goes unnoticed and the vehicle is driven, the door might open while the vehicle is in motion, increasing the risk of accident or injury.

#### **What will Mazda do?**

Your Mazda dealer will remove the door latch mounting screws on all doors, replace any missing screws, apply a thread locking adhesive, and re-tighten the screws. This repair will be performed **free of charge**, and will take approximately one half hour to complete; however, it may take longer depending on service workload at your Mazda dealership.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**What should you do?**

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the door latch mounting screws re-tightened with the thread locking adhesive as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**What if you already paid for tightening or replacing the door latch mounting screws?**

If you have already paid for tightening or replacing the door latch mounting screws prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

