



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

October 2013

NHTSA Recall 13V-412

### **IMPORTANT SAFETY RECALL NOTICE**

Dear Acura MDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **What is the reason for this notice?**

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2003 model year MDX vehicles. There is a potential failure with the SRS electronic control unit which may cause an airbag to deploy without a crash. An airbag that inadvertently deploys while the vehicle is in motion may distract the driver, increasing the risk of a crash.

#### **What should you do?**

Call any authorized Acura dealer and make an appointment to have your vehicle's airbag system repaired **at no cost to you**. The complete repair process may take approximately 42 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Please note that this repair will only correct a condition that cannot be detected by the airbag control unit and therefore does not result in the illumination of the SRS malfunction indicator light. If your vehicle has a problem that is causing the SRS malfunction indicator light to illuminate, this recall will not address that condition. Please ask your servicing dealership to open a separate repair ticket to diagnose and repair that separate problem.

#### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.  
Acura Client Relations, Mail Stop 500-2N-7E  
1919 Torrance Blvd., Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE, Washington, DC 20590

You can also call the toll free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

#### **What to do if you feel this notice is in error.**

Registration records indicate that you are the current owner or lessee of a 2003 Acura MDX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

#### **What if you already had your vehicle repaired for this issue.**

If you previously paid to have your airbag system repaired as a result of an inadvertent deployment, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

#### **Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

#### **If you have questions.**

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at [myAcura.com](http://myAcura.com). Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
**Acura Automobile Division**

Campaign #JC3 / Service Bulletin #13-038