



SAFETY RECALL N51 / NHTSA 13V-358
HALFSHAFT-TO-GEARBOX OUTPUT FLANGE FASTENERS

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2013 model year Fiat 500E Battery Electric Vehicles (BEV)**.

The problem is... **The halfshaft-to-gearbox output flange fasteners on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may loosen and allow the halfshaft to disengage from the gearbox. This could cause the vehicle to lose power and result in a crash without warning.**

What your studio will do... **Fiat will repair your vehicle free of charge (parts and labor).** To do this, your studio will replace the halfshaft-to-gearbox output flange fasteners and replace the halfshaft(s), if necessary. The work will take about 1.5 hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply **contact your Fiat studio** right away to schedule a service appointment. Ask the studio to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your studio.**

If you need help... If you have questions or concerns which your studio is unable to resolve, please contact the Fiat Customer Assistance Center at 1-888-242-6342.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.fiatusa.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your studio fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N51

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.