

Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue, S207 Torrance, CA 90509-2991

TMS-NTC-13264 October 28, 2013

Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recall 13V-337 Owner Notification Letter (Interim)

To whom it may concern,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 13V-337 on the following Toyota vehicles:

 2005 through 2011 Model Year Tacoma Access Cab Vehicles Driver and Front Passenger Seat Belt Assemblies

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

Quality Compliance Assistant Manager

MI J. K

Attachments:

Toyota 13V-337 (D0L) Owner Notification (Interim)



Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall.

The remedy will be performed at **NO CHARGE** to you.

2005 through 2011 Model Year Tacoma Access Cab Vehicles Driver and Front Passenger Seat Belt IMPORTANT SAFETY RECALL (Interim Notice)

This notice applies to your vehicle: VIN ABCDEFGH987654321

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 through 2011 Model Year Tacoma Access Cab Vehicles.

The purpose of this letter is to explain the details of the recall and to keep you informed of Toyota's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you a second notification when the remedy is available.

What is the condition?

The Seat Belt Assemblies for the driver and front passenger are mounted inside the access (rear) doors of the vehicle. On the assemblies, screws holding the Seat Belt Pre-tensioner to the Seat Belt Retractor can become loose over time and through forceful repeated closing of the access door. If these screws loosen completely, the Seat Belt Pre-tensioner and Retractor Spring Cover could detach, increasing the risk of injury to an occupant in the event of a severe crash.

What should you do?

We appreciate your patience while we prepare the remedy parts. In the meantime, if an abnormal rattling noise is heard from the access door, please contact your local authorized Toyota dealer for diagnosis and repair. If the condition is related to this Safety Recall, the repair will be performed at **No Charge** to you.

You will receive a second owner notification letter when the remedy is available.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit us at www.toyota.com/recalls. Please input your 17-digit Vehicle Identification Number (VIN). Frequently Asked Questions (FAQ) are posted on this website for your reference. The FAQ will periodically be updated so please check back frequently.

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for these specific conditions?

If you have previously paid for repairs to your vehicle for these specific conditions prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.