

August 9, 2013

Subject: Safety Recall 13KWJ – ISL Alternator Wiring - NHTSA 13V-322
Vin No.

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model series T4 and W9 vehicles manufactured with ISL engines between November 13, 2009 and August 26, 2011. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

On certain T4 and W9 model series trucks equipped with ISL engines, an excess amount of electrical charge wiring may have been routed in a loop behind the alternator and near the exhaust manifold. Contact of the wiring with the exhaust manifold could result in damage to the wiring that could lead to a fire.

<i>The problem is...</i>	An excess loop in the wiring behind the alternator could contact the exhaust manifold causing damage to the wiring that could lead to fire
<i>What your dealer will do...</i>	Inspect, reroute, secure or replace the alternator wiring as necessary
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to inspect, reroute, secure and replace as necessary the alternator wiring in your truck. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take less than one hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager