



SUZUKI MOTOR OF AMERICA, INC.

SAFETY RECALL CAMPAIGN

2013 GSX1300RA, GSX1300RAZ

NHTSA Recall No. 13V-312

August 5, 2013

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2013 model-year Suzuki motorcycles listed above. According to our records, you are the owner of one of these motorcycles.

What is the problem?

During the assembly of the Anti-Lock Brake (ABS) Hydraulic Control Unit, a chip of aluminum may have been dislodged and remained in the ABS Unit. The aluminum chip may prevent normal operation of a check valve. While the normal braking system will remain fully operative, the aluminum chip may cause the ABS function to not perform properly. If the ABS function does not perform properly, unexpected tire skidding during hard or panic braking may occur, increasing the risk of a crash.

For your safety and customer satisfaction, we are initiating a safety recall campaign to replace the affected ABS Hydraulic Control Unit.

▲ WARNING

Operating your motorcycle without having the recall service performed may increase the risk of a crash.

Do not operate your affected motorcycle until this repair has been completed. To minimize the risk of a crash, do not ride or allow anyone else to ride your motorcycle until this recall service has been completed.

What is Suzuki doing to solve the problem?

Your dealer will replace the ABS Hydraulic Control Unit on your motorcycle. This procedure will take approximately 1 hour to complete. Parts are available now. There will be no charge to you for any recall service-related parts or labor.

(continued)

What you should do:

Bring your motorcycle to your dealer. To aid your dealer and Suzuki, make sure you are prepared for the recall service by taking the following steps:

- ✓ Contact your Suzuki dealer as soon as possible to set up an appointment for the recall service. Do this before taking your motorcycle in for the repair.
- ✓ We suggest that you bring this letter and the enclosed card to your dealer to help your dealer process your claim.

What to do if you receive this letter in error:

This notice was mailed to you according to the most current information we have available. If you no longer own the Suzuki motorcycle described in this letter: Please complete and return the enclosed postage-paid card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the ABS Hydraulic Control Unit replacement campaign. If you have any difficulty with this recall campaign you may contact the Suzuki Motor of America Customer Service Department for assistance using the direct Customer Service telephone line at (714) 572-1490 during the hours of 8:30 AM to 4:30 PM Pacific Time. Please have your Vehicle Identification Number (VIN) ready when calling. You may also leave a message at (800) 444-5077 and a representative from the Suzuki Motor of America Customer Service Department will contact you.

If you believe that Suzuki Motor of America has failed to provide the Recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to: **www.safercar.gov**

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety, satisfaction and riding pleasure are important priorities for Suzuki.

Sincerely,

Suzuki Motor of America, Inc.