

August 2013

NHTSA Recall 13V-297

# IMPORTANT SAFETY RECALL NOTICE

Dear Honda Accord Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

# What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety and emissions regulations exists in certain 2013 model year Accord vehicles. There is a possibility that the fuel tank may not seal properly at a connection point on the top of the tank which may cause the check engine light to illuminate or a fuel smell may be present, or a fuel leak may occur.

# Safety Consequence

In the presence of an ignition source, a fuel leak increases the risk of a fire.

# **Emission Consequence**

Fuel evaporating into the atmosphere will result in the vehicle no longer meeting emissions regulations. Your vehicle may fail a state or local emissions inspection if you do not have this recall repair done.

### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired **at no cost to you**. The dealer will replace the fuel tank, nut and O-ring gasket. The repair process may be completed in approximately 1 hour and 36 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling. This work will be done free of charge.

### **California Owners Only**

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

# **Emission Warranty**

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.



# What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2013 Accord involved in this recall. If this is not the case, or the name/address information is not correct, complete, sign, and return the enclosed, postage-paid Information Change Card. We will then update our records.

#### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4. US customers can also locate a dealer online at *Hondacars.com*. Customers in US territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

Campaign #JA9 / Service Bulletin #13-054