



2503 Ada Drive ■ Elkhart, IN 46514

WESTERN REGIONAL MEDICAL CENTER  
ATTN TIM DAVISON  
14200 WEST FILMORE STREET  
GOODYEAR AZ 85338



September 17, 2013

## SAFETY RECALL NOTICE

Dear Ameritrans Bus, Inc. Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Ameritrans has decided that a defect which relates to motor vehicle safety exists in certain Ameritrans buses manufactured after August 1, 2012 that have Ricon S & K Series Public Use Platform wheelchair lifts installed.

The vehicles subject to this recall campaign were manufactured with the defective wheelchair lifts built by Ricon. Ricon has decided that the affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and possibly resulting in a fire.

### What You Should Do

Please refer to the attached letter from Ricon. Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has already been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

Make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit and instructions.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at [recall.admin@wabtec.com](mailto:recall.admin@wabtec.com) or [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – [www.riconcorp.com](http://www.riconcorp.com).

### What Ricon Will Do

Ricon will provide owners of all affected wheelchair lifts materials for a rework for the potential defect.

### Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Ricon fail or be unable to correct the defect, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buses.

Sincerely,

Barry Hines  
General Manager



Ricon Corporation  
A Wabtec Company  
7900 Nelson Road  
Panorama City, CA 91402

Phone: 818.267.3000  
Fax: 818.267.3001  
[www.Wabtec.com](http://www.Wabtec.com)

## SAFETY RECALL NOTICE

[Date]

[End-User]

RE: Defect Recall Notification 13E-001 (Formerly 12E-038)

Dear End-User:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has determined that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

### **! I M P O R T A N T !**

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

#### WHAT IS BEING RECALLED:

This recall applies to approximately 4,075 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured after August 1, 2006 and equipped with an optional armored cord on the hand held control pendant. The affected model numbers are:

All affected model numbers end either with a "B" or "3". These characters in these positions of the Model number indicate that the unit is equipped with an optional, armored pendant cord:

S20XX-XXXXXXX <b>B</b>	K20XX-XXXXXXX <b>B</b>
S20XX-XXXXXXX <b>3</b>	K20XX-XXXXXXX <b>3</b>
S55XX-XXXXXXX <b>B</b>	K55XX-XXXXXXX <b>B</b>
S55XX-XXXXXXX <b>3</b>	K55XX-XXXXXXX <b>3</b>

#### WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.



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WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

Make sure the cord is managed so that the cord does not contact the lift, make sure that that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit and instructions.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – [www.riconcorp.com](http://www.riconcorp.com)

WHAT RICON CORPORATION WILL DO:

Ricon will provide materials as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Stanton D. Saucier, PE  
VP – Marketing and Product Planning  
Ricon Corp.  
A Wabtec Company