



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 13V-264

KMHFH4JG0DAXXXXXX

SAFETY RECALL NOTICE

Dear Hyundai Azera Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain 2012 and 2013 model year Hyundai Azeras that were produced during the period beginning on May 22, 2012 through November 23, 2012. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- An investigation by Hyundai has determined that the Supplemental Restraint System's Occupant Classification System may not properly classify an occupant in the right front passenger seat. This condition may illuminate the airbag warning lamp in the instrument panel and impact the system's ability to detect circumstances when deactivation of the front passenger airbag is appropriate. The failure of the system to deactivate the front passenger airbag under certain conditions could result in injury in the event of a crash. This condition does not impact the operation of the driver's frontal airbag.

What will Hyundai do?

- Your Hyundai dealer will repair the airbag system in your vehicle. This procedure will be performed at no charge to you.
- The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- Contact your Hyundai dealer to schedule an appointment so the dealer may repair the airbag system in your vehicle. This procedure will be performed at no charge to you. The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's work load; therefore, we recommend scheduling a service appointment to minimize inconvenience.

To help facilitate the process, you can schedule an online appointment. If you have a MyHyundai account, please log into your account, select the "Service" tab, and schedule service for your vehicle.

1. Click on "Repair" and select "Campaign (if applicable)"
2. In the "Repair Service" box, type "CAMP111" and click on "OK"
3. Follow additional instructions to complete scheduling your appointment

If you do not have a MyHyundai account, please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service" under their address.

- If you have a password for online scheduling:
 4. Enter your user name and password, click on "Log In"
 5. Then click on "Repair" and select "Campaign (if applicable)"
 6. In the "Repair Service" box, type "CAMP111" and click on "OK"
 7. Follow the additional instructions to complete scheduling your appointment

- If you do not have a user name and password for online scheduling:
 1. Complete the information under "new customer"
 - Model / Year / Trim / Driving Conditions (if applicable)
 2. Click on "Repair" and select "Campaign (if applicable)"
 3. In the "Repair Service" box, type "CAMP111" and click on "OK"
 4. Follow the additional instructions to complete scheduling your appointment

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

- If you have an active Blue Link subscription, and access to the Blue Link feature, Service Link, you can schedule your appointment within your vehicle. Simply press the Blue Link button and when prompted for a command, say "Service Link". An agent will work with you to schedule your appointment. To ensure you are scheduled accurately, provide the campaign code, CAMP111, when prompted for appointment type.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America