



R13WF

June 14, 2013

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect that relates to motor vehicle safety exists in certain 2010 through 2014 model year All American and Vision model school buses manufactured from August 25, 2009 through March 19, 2013 and equipped with C. E. White Flip Seats manufactured by C. E. White Company from August 04, 2006 through January 31, 2013. Blue Bird is conducting a recall to correct this defect.

If the subject C. E. White Flip Seats are installed in front of another passenger seat it is possible for the occupant of the rearward passenger seat to insert their toes and/or foot into the lower frame area of the subject Flip Seat. When a vehicle passenger occupies the Flip Seat, pushing the seat bottom downward to the horizontal position to sit in the seat, the occupant of the rearward seat could suffer a pinch point injury to their toes and/or foot. There is no visual or audible warning which could precede this condition.

Your buses affected by Recall R13WF are identified by body serial number under section two of the enclosed pink reply sheet.

To correct this condition the C. E. White Company has developed a repair service kit consisting of a formed Plastic Guard and four (4) Rib Shank-Push Fasteners to be installed in accordance with C.E. White Company's Service Repair Procedure SRP 1301-0002. The repair procedures will be included with each service repair kit shipment.

Identification of your Flip Seat(s) must be provided to determine the proper service repair kit selection. Seats are identified as follows: 36" Flip Seat, 39" Flip Seat, 45" Flip Seat and 39" Flip Seat with Slide Bar Seat Belt.

After you identify the appropriate C. E. White Flip Seat you may obtain service repair kits by using one of the following methods. Service repair kits will include complete repair procedures.

1. **Contact:** Beth Utz-Customer Service, 417 N. Kibler Street, New Washington OH 44854
2. **Email:** Send an e-mail to C. E. White Company at bautz@hsmsolutions.com indicating the quantity of service repair kits needed, the installers complete shipping address, contact name, and phone number, and **vehicle VIN or Body Number**.
3. **Phone:** Contact C. E. White Company Customer Service at 1-419-492-2157 ext 232.
4. **Mail:** Return the enclosed R13WF C. E. White Service Kit Order Form in the enclosed pink postage paid reply envelope.

Installation of the service repair kit can be accomplished in 0.25 hours (15 minutes).

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



You may contact your Blue Bird dealer to arrange to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

If C. E. White Company does not provide service repair kits you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

Important: Be sure to complete the enclosed R13WF pink recall labor reimbursement sheet and return to Blue Bird Recall Administration in the enclosed pink reply envelope. This will also prevent you from receiving further follow up notices. The completed R13WF recall reimbursement sheet may also be faxed to 478-822-2569.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the pink recall reply sheet and attached a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236 TTY 1-800-424-9153

Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

Bill Coleman
Corporate Recall Administrator
BLUE BIRD BODY COMPANY

Recall R13WF C. E. White Flip Seat Service Kit Order Form

Select the appropriate Flip Seat width for each of your body numbers.

Body Number	36" Flip Seat	39" Flip Seat	45" Flip Seat	39" Flip Seat With Slide Bar Seat Belt	Date Inspected	Inspected By

Ship C. E. White Co. service repair kits to:

School or Company Name

Street Address (No P.O. boxes)

City, State, ZIP

Date

Print Name

Signature