



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 13V-355

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, KMHGXXXXXXXXXXXXXX

Dear Hyundai Santa Fe owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year front wheel drive Hyundai Santa Fe Sport vehicles equipped with 2.4 liter engines that were produced through March 12, 2013. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- Hyundai has determined that on certain 2013 model year front wheel drive Hyundai Santa Fe Sport vehicles equipped with 2.4 liter engines, the right front axle shaft may fracture. A fractured front axle may result in a loss of power to the wheels. Additionally, if the vehicle is parked without the parking brake applied, it may roll away. Either condition increases the risk of a crash.

What will Hyundai do?

- The right front axle shaft will be replaced with a new axle shaft assembly. This procedure will be performed at no charge to you. The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's work load; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign112

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
- There are four additional options to make an appointment to have this campaign completed on your vehicle:
 - If you have a MyHyundai account, please log into your account, select the "Schedule Service" link, and schedule service for your vehicle.

- a. Click on "Repair" and select "Campaign (if applicable)"
 - b. In the "Repair Service" box, type "CAMP112" and click on "OK"
 - c. Follow additional instructions to complete scheduling your appointment
2. If you do not have a MyHyundai account, please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service" under their address.
 - a. If you have a user name and password for online scheduling with your preferred dealer:
 - i. Enter your user name and password, click on "Log-in"
 - ii. Then click on "Repair" and select "Campaign (if applicable)"
 - iii. In the "Repair Service" box, type "CAMP112" and click on "OK"
 - iv. Follow the additional instructions to complete scheduling your appointment
 - b. If you do not have a user name and password for online scheduling:
 - i. Complete the information under "new customer"- Model / Year / Trim / Driving Conditions (if applicable)
 - ii. Click on "Repair" and select "Campaign (if applicable)"
 - iii. In the "Repair Service" box, type "CAMP112" and click on "OK"
 - iv. Follow the additional instructions to complete scheduling your appointment
3. If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.
4. If you have an active Blue Link subscription, and access to the Blue Link feature, Service Link, you can schedule your appointment within your vehicle. Simply press the Blue Link button and when prompted for a command, say "Service Link." An agent will work with you to schedule your appointment. To ensure you are scheduled accurately, provide the campaign code, CAMP112, when prompted for appointment type.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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