



**AUTOCAR SAFETY RECALL A-1303**  
**NHTSA RECALL 13V-183**  
**July 2013**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar has decided that certain vehicles built between May 1, 2012 and November 15, 2012. A total of 797 2012 and 2013 model-year ACX model heavy-duty class 8 vehicles with serial numbers in the range 214358 through 215533 fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 104, "Windshield wiping and washing systems." Our records indicate that your vehicle was manufactured within this time period and may contain the noncompliance described herein.

**MODELS** Autocar Xpeditor 2012 and 2013  
**AFFECTED:**

**COMPONENTS** Windshield Wipers  
**AFFECTED:**

**SAFETY DEFECT:** The affected vehicles' windshield wipers may not be in compliance with FMVSS 104, as the supplier's insufficient weld attaching the wiper shaft to the bracket may not hold the wiper arm in its proper position.

**POTENTIAL RISK:** Without properly working windshield wipers, the driver's vision could be hindered by precipitation, increasing the risk of a crash.

**PRECAUTIONS YOU** Immediately contact your local authorized Autocar service site or email  
**CAN TAKE:** [warranty@autocartruck.com](mailto:warranty@autocartruck.com).

**REPAIR REQUIRED:** At no charge to you regardless of your vehicle's age or mileage, a repair facility will replace the windshield wiper.

**TIME REQUIRED** The labor time to install the windshield wiper on your vehicle may take up to 1 hour.  
**FOR THE REPAIR:**

**WHAT YOU SHOULD** To have your vehicle repaired, contact your local authorized Autocar service site or  
**DO:** email [warranty@autocartruck.com](mailto:warranty@autocartruck.com).

**PRIOR REPAIRS:** If you have previously paid for repairs relating to the windshield wipers, you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.



**NOTICE  
REGARDING  
LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Department  
551 S Washington St.  
Hagerstown, IN 47346-0190  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**