



Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

NHTSA RECALL 13V-178 SAFETY RECALL NOTICE

Dear Tiffin Motorhomes Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Tiffin Motorhomes has decided that a defect which relates to motor vehicle safety exists in several Tiffin Motorhomes Brand Recreation Vehicles that have Dometic brand awnings installed. The possible models affected are:

<u>Product Brand</u>	<u>Model Years</u>
Allegro Motorhomes	2013
Breeze Motorhomes	2013

It has been determined that Dometic Corporation models 9100 Awnings and Weather Prod Awnings manufactured between February 13, 2013 with serial numbers [306XXXXX] through April 9, 2013 serial numbers [314XXXXX] and installed on **Tiffin Motorhomes** recreational vehicles indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked, leading to an increased risk of vehicle crash, property damage and/or personal injury.

What We Will Do

Tiffin Motorhomes is recommending that the customer contact Dometic to have the power awning motor replaced. This defect will be corrected by Dometic at no expense to you, the owner.



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What You Should Do

You are to contact the Dometic Corporation Awning Recall hotline at 1-888-447-0003. Dometic Corporation will assist you in setting up an appointment with an authorized dealer to repair your vehicle. If you have questions concerning this recall or if you need assistance such as locating a Dometic authorized dealer or repair facility, please contact the **Dometic Warranty/Service Department** by phone at **1-888-447-0003**.

If you had appropriate repairs completed prior to receipt of this recall notice, and you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from **Dometic** by contacting **Dometic Warranty/Service Department**.

Notifications

Tiffin Motorhomes has notified the National Highway Traffic Safety Administration of this recall and the procedures involved. If after contacting your dealer and/or manufacturer customer service you have additional questions with regards to this recall, you may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our recreation vehicles.

Sincerely,

Tiffin Motorhomes Warranty Department