



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: June 20, 2013
Motor Vehicle Recall Notification - Recall Campaign No. 13V-170

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

Newmar Corporation is recalling certain model year 2012-2013 Canyon Star motorhomes manufactured August 4, 2011, through February 19, 2013. The affected vehicles may have missing rear reflectors on the rear cap.

The absence of reflectors could reduce the ability for others to see the motorhome, increasing the risk that another vehicle may crash into the motorhome.

These motor homes require immediate service. Continued use poses a potential safety hazard.

WHAT WE WILL DO

Newmar Corporation will provide owners of all affected motor homes a remedy for the defect at no charge for parts or labor. This remedy consists of installation of the additional required reflectors below the existing taillights.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and the this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation

RECALL CAMPAIGN NO. 13V-170

COACH NUMBER:

VIN NUMBER:

DATE YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR RECREATIONAL VEHICLE: _____

DATE REPAIR COMPLETED: _____

NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT: _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

PLEASE MAIL A COPY OF THIS FORM TO NEWMAR CORPORATION UPON
COMPLETION OF THIS REPAIR.

NEWMAR CORPORATION
355 N DELAWARE ST
P.O. BOX 30
NAPPANEE, IN 46550-0030