



3 Development Drive
PO Box 683
Morris, MN 56267
800-992-8981
320-589-2100
Fax 320-589-2206
www.westmor-ind.com

May 14, 2013

VIA FIRST CLASS MAIL

RE: Voluntary Westmor/Emerson/Fisher Safety Recall Notice

Dear Valued Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Westmor Industries, LLC (“Westmor”) has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2003-2013 trailers equipped with Fisher-branded 3" H732 and H832 pressure relief valves (the “Defective Valves”) manufactured by Emerson Process Management Regulatory Technologies, Inc. (“Emerson”) between January 2003 and January 2013. Enclosed is the Emerson Recall Notice sent by Emerson to Westmor describing the Defective Valves. According to the Emerson Recall Notice, certain environments exert greater force on the Defective Valves, such as rumble strips that cause vibrations, and as a result of such force, the stem of the Defective Valves may fracture, resulting in separation and the Defective Valves being ejected from the tank and pressurized gas being released into the atmosphere. As a consequence, the ejected portion of the Defective Valve could strike another vehicle and cause personal injury or a vehicle crash, and the release of the gas could result in personal injury or fire. Based on the description of the defect in the Emerson Recall Notice, the defect could also lead to fatalities. Our records show that you purchased one of these third party component Defective Valves from Westmor in connection with your purchase of our trailers or in connection with our repair services.

The Emerson Recall Notice, among other things, describes how Emerson is offering to replace the Defective Valves with new replacement valves free of charge through its current Fisher LP distributors on or after April 9, 2013. Please contact the appropriate Fisher LP distributor to receive a replacement valve free of charge. If you experience any problems obtaining the

replacement valve free of charge, please contact one of Westmor's representatives (1-800-992-8981) set forth below and we will undertake to obtain your replacement valve free of charge.

Brad Backman, Extension 220
Stuart Strege, Extension 246
Brian Erdahl, Extension 458

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-429-9153) or go to <http://www.safercar.gov>, if you believe a manufacturer, distributor or dealer does not remedy the Defective Valves set forth above without charge as required by 49 U.S.C. § 30120.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We sincerely regret the inconvenience of this recall and will continue to work with you to get this issue resolved as quickly as possible.

Regards,



Mike Hennen
General Manager Truck/Trailer Division
1-800-992-8981
Enclosure